

(19) World Intellectual Property Organization
International Bureau



(43) International Publication Date
22 May 2003 (22.05.2003)

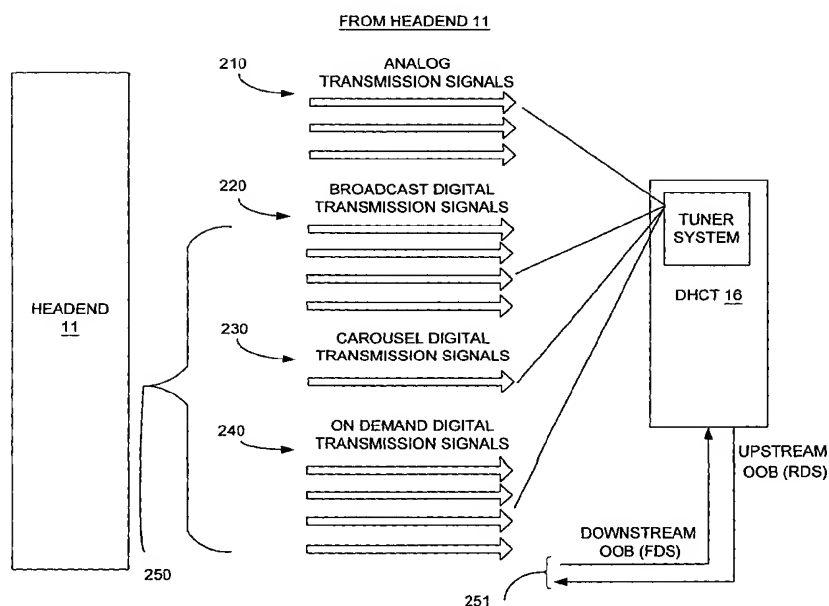
PCT

(10) International Publication Number
WO 03/042787 A2

- (51) International Patent Classification⁷: **G06F** (74) Agents: **MASSARONI, Kenneth, M.** et al.; Scientific-Atlanta, Inc., Intellectual Property Department, 5030 Sugarloaf Parkway, Lawrenceville, GA 30044 (US).
- (21) International Application Number: PCT/US02/36291
- (22) International Filing Date: 12 November 2002 (12.11.2002) (81) Designated States (*national*): BR, CA, JP.
- (25) Filing Language: English (84) Designated States (*regional*): European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, SK, TR).
- (26) Publication Language: English
- (30) Priority Data: 10/008,429 13 November 2001 (13.11.2001) US **Published:**
— without international search report and to be republished upon receipt of that report
- (71) Applicant: **SCIENTIFIC-ATLANTA, INC.** [US/US]; 5030 Sugarloaf Parkway, Lawrenceville, GA 30044 (US).
- (72) Inventor: **RODRIGUEZ, Arturo, A.**; 5315 Abigail Lane, Norcross, GA 30092 (US).

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: GRAPHIC USER INTERFACE ALTERNATE DOWNLOAD OPTIONS FOR UNAVAILABLE PRM CONTENT



(57) Abstract: A media system provides improved availability of purchasable recordable media content downloaded from a remote server. The media system preferably includes a memory with logic and a processor configured with the logic to provide a download option to a user. The processor is further configured with the logic to update the download option proximately in time if a change in download resources changes the availability of the download option.



WO 03/042787 A2

GRAPHIC USER INTERFACE ALTERNATE DOWNLOAD OPTIONS FOR UNAVAILABLE PRM CONTENT

CROSS-REFERENCE TO RELATED APPLICATION

5 This application is a continuation in part of copending U.S. utility applications
entitled, **“Method and Apparatus for Recordable Media”**, having ser. no. 09/896,331,
filed June 29, 2001, **“System and Method for Archiving Multiple Downloaded
Recordable Media Content”**, having ser. no. 09/896,390, filed June 29, 2001, and
10 **“Bandwidth Allocation and Pricing System for Downloadable Media Content”**, having
ser. no. 09/896,231, filed June 29, 2001, all three applications of which are entirely
incorporated herein by reference.

FIELD OF THE INVENTION

15 This invention relates in general to the field of television systems, and more
particularly, to interactive television.

BACKGROUND OF THE INVENTION

20 With the recent advent of digital transmission technology, subscriber television
systems are now capable of providing many other services in addition to traditional
analog broadcast video. For example, two-way and advanced one-way communications
between a subscriber and a subscriber network system headend are now possible. The
home communication terminal (“HCT”), including digital HCTs (or DHCTs), also known
as the set-top box, has become an important computing device for accessing video
services and navigating a subscriber through a maze of services available.

25 There are other electronic communications systems that have been used for
purchasable recordable media (PRM) content. For example, one may be able to purchase
an audio product on the Internet and then download it to a personal computer for future
use. The application of electronic communications systems for the sale and delivery of
applicable products can offer advantages over more conventional product sales and
30 delivery systems such as phone ordering with parcel delivery. For example, advantages
may be offered such as the lower cost of product delivery or the savings of not requiring
inventory, floor space, and retail employees. But, the present electronic communications
sales and delivery systems are often subject to “bottlenecks” that may result in

undelivered media content as requested by a purchaser. Thus, there is a need for dependable delivery of products by way of an electronic communications system.

BRIEF DESCRIPTION OF THE DRAWINGS

5 The preferred embodiments of the invention can be better understood with reference to the following drawings. The components in the drawings are not necessarily to scale, and emphasis is instead being placed upon clearly illustrating the principles of the preferred embodiments of the invention. Moreover, in the drawings, like reference numerals designate corresponding parts throughout the several views.

10 FIG. 1 is a block diagram of an example subscriber television system (STS), in accordance with one embodiment of the invention.

FIG. 2 is a block diagram of types of input and output signals to a DHCT supported by the example STS of FIG. 1, in accordance with one embodiment of the invention.

15 FIG. 3 is a block diagram of the example headend depicted in FIG. 1, in accordance with one embodiment of the invention.

FIG. 4A is a block diagram of the example DHCT depicted in FIG. 1, in accordance with one embodiment of the invention.

FIG. 4B is a diagram of an example remote control device for providing input to the DHCT depicted in FIG. 1, in accordance with one embodiment of the invention.

20 FIG. 5 is a block diagram illustrating sub-schedules invoked by the headend depicted in FIG. 3 for allocating bandwidth for downloading recordable media content, in accordance with one embodiment of the invention.

FIG. 6 is a block diagram illustrating a sub-schedule plan for implementing the sub-schedules depicted in FIG. 5 on a monthly, weekly, and daily basis, in accordance with one
25 embodiment of the invention.

FIG. 7 is a screen diagram of an example IPG screen for accessing purchasable recordable media content, in accordance with one embodiment of the invention.

FIG. 8 is a screen diagram of an example IPG screen for accessing a service guide.

FIG. 9 is a screen diagram of an example service guide for accessing purchasable
30 recordable media content, in accordance with one embodiment of the invention.

FIG. 10 is a screen diagram of an alternate embodiment of an example service guide for providing notice to the user that purchasable recordable media content is available, in accordance with one embodiment of the invention.

FIG. 11 is a screen diagram of an example video on-demand catalog screen for enabling a user to choose purchasable recordable media content as part of a video on-demand selection session, in accordance with one embodiment of the invention.

FIG. 12 is a screen diagram of an example purchasing screen for purchasable recordable media content as part of a video on-demand selection session with an example set of download options, in accordance with one embodiment of the invention.

FIGs. 13-19 are screen diagrams of example screen displays presenting to the user various alternate selectable download options when the selected purchase from FIG. 12 is unavailable, in accordance with several embodiments of the invention.

DETAILED DESCRIPTION OF THE PREFERRED EMBODIMENT

The preferred embodiments of the invention now will be described more fully hereinafter with reference to the accompanying drawings, in which preferred embodiments of the invention are shown. This invention may, however, be embodied in many different forms and example embodiments and should not be construed as limited to the example embodiments set forth herein; rather, these embodiments are provided so that this disclosure will be thorough and complete, and will fully convey the scope of the invention to those having ordinary skill in the art. Furthermore, all example embodiments given herein are intended to be non-limiting and among others.

One preferred embodiment of the present invention is generally implemented as part of a subscriber television system (STS), such as for example, a digital broadband delivery system (DBDS) or a cable television system (CTS). Hence, an illustrative STS and its operation will be described initially. Other conventional data delivery systems are also included within the scope of the preferred embodiments of the present invention. FIG. 1 shows a block diagram view of a STS 10, which is generally a high quality, reliable and integrated network system that is preferably capable of delivering video, audio, voice and data services to client devices, such as a digital home communication terminal devices (DHCTs) 16. Although FIG. 1 depicts a high level view of a STS 10, it should be appreciated that a plurality of STSs can tie together a plurality of regional networks into an integrated global network so that DHCT users can receive media content provided from anywhere in the world. Further, it will be appreciated that the STS 10 shown in FIG. 1 is merely illustrative and should not be construed as implying any limitations upon the scope of the preferred embodiments of the present invention. For instance, subscriber television systems also included within the scope of the preferred embodiments of the invention

include systems not utilizing physical structured cabling for transmission, such as, but not limited to, satellite systems. Further, transmission media included within the scope of the preferred embodiments of the invention include, but are not limited to, hybrid fiber/coax (HFC), optical, satellite, radio frequency (RF), frequency modulated (FM), and microwave.

5 Further, data provided from the headend 11 to the DHCTs 16 and programming necessary to perform the functions discussed below will be understood to be present in the STS 10, in accordance with the description below.

The STS 10 preferably delivers broadcast video signals as digitally formatted signals in addition to delivering traditional broadcast analog video signals. Furthermore, 10 the system can preferably support one way broadcast services as well as both one-way data services and two-way media content and data services. The two-way operation of the network preferably allows for user interactivity with services, such as Pay-Per-View programming, Near Video-On-Demand (NVOD) programming according to any of several known NVOD implementation methods, Video-on-Demand (VOD) programming 15 (according to any of several VOD implementation methods), and interactive applications, such as Internet connections and purchasable recordable media (PRM) content services.

The STS 10 also provides the interfaces, network control, transport control, session control, and servers to access media content from media services, and distributes media content to DHCT users. Note that the terms media content and PRM content will 20 be understood to mean the content stored and delivered throughout the STS 10, such as movies, software, music, etc. When it is helpful to discuss each individual movie or program, etc. (i.e. media content in the singular), the term media content instance or PRM content instance or the like will be used. The title of that media content instance, or PRM content instance, will be referred to as a media content title, or PRM content title. As 25 shown in FIG. 1, a typical STS 10 comprises a headend 11, hubs 12, an HFC access network 17, and DHCTs 16. It should be appreciated that although a single component (e.g. a headend) is illustrated in FIG. 1, a STS 10 can feature a plurality of any one of the illustrated components or may be configured with alternative embodiments for any one of the individual components or with yet other additional components not enumerated 30 above. Media content provided by one or more content providers, such as content provider 5, is communicated by the content providers to one or more headends 11. From those headends 11 the content is then communicated over a communications network 18 that includes a plurality of HFC access networks 17 (only one HFC access network 17 is illustrated). The HFC access network 17 preferably comprises a plurality of HFC nodes

13, each of which may serve a local geographical area. The hub 12 connects to the HFC node 13 through a fiber portion of the HFC access network 17. The HFC node 13 is connected to a tap 14 which, in one implementation, is connected to a digital home communication terminal (DHCT) 16. In other implementations, the tap 14 is connected to a network interface unit (NIU) 15 which is connected to a digital home communication terminal (DHCT) 16. The NIU 15 is normally located at the property of a user and provides a transparent interface between the HFC node 13 and the users' internal wiring. Coaxial cables are typically used to couple nodes 13, taps 14 and NIUs 15 because the electrical signals can be easily repeated with RF amplifiers. As the high-level operations of many of the functions of a STS 10 are well known to those of ordinary skill in the art, further high level description of the overall STS 10 of FIG. 1 will not be contained herein.

FIG. 2 shows one implementation of transmission channels supported by the STS 10 illustrated in FIG. 1, as delivered by the headend 11 and received as input channels by the DHCT 16. Although one DHCT 16 and one headend 11 are illustrated, it is understood by those having ordinary skill in the art that more than one of each may be included in a subscriber television system. The STS 10 (FIG. 1) can simultaneously support a number of transmission signal types, transmission rates and modulation formats. The ability to carry analog and digital signals over a large bandwidth are characteristics of a hybrid fiber/coax (HFC) network typically employed in a subscriber television system. As will be appreciated by those of ordinary skill in the art, analog and digital signals in HFC networks can be multiplexed using, in one implementation, frequency division multiplexing (FDM), which enables many different types of signals to be transmitted over the subscriber television system to the DHCT 16. In one typical implementation, a subscriber television system using HFC supports downstream (i.e. in the direction from the headend 11 to the DHCT 16) frequencies from 50 MHz to 870 MHz, whereas upstream frequencies (i.e. in the direction from the DHCT to higher levels of the system) are in the 5 MHz to 42 MHz band. Generally, the RF bandwidth spacing for analog and digital services is 6 MHz. Furthermore, for a typical 870 MHz system in the U.S., a possible downstream RF spectrum subdivision plan uses 6 MHz frequency subdivisions, or spans within the 50 MHz to 550 MHz band for analog video transmission signals and within the 550 MHz to 870 MHz range for digital transmission signals. The Analog Transmission Signals (ATs) 210 are typically broadcast in 6 MHz frequency subdivisions, typically referred to in analog broadcasting as channels, having an analog broadcast signal composed of analog video and analog

audio, and include Broadcast TV Systems Committee (BTSC) stereo and Secondary Audio Program (SAP) audio.

Referring again to FIG. 2, the downstream direction transmission signals, having been multiplexed preferably using frequency division multiplexing (FDM), and often referred to as in-band transmission signals, include Analog Transmission Signals (ATSS) 210 and Digital Transmission Signals (DTSs) 250. These transmission signals carry video, audio, and data services. For example, these transmission signals can carry television signals, Internet data, or any additional types of data, such as Interactive Program Guide (IPG) data. Additionally, as will be appreciated by those of ordinary skill in the art, additional data can be sent with the analog video image in the Vertical Blanking Interval (VBI) of the video signal and stored in DHCT memory or a DHCT local physical storage device (not shown). It should be appreciated, however, that the amount of data that can be transmitted in the VBI of the analog video signal is typically significantly less than data transmitted in DTSs 250.

Like the ATSS 210, the DTSs 250 each occupies 6 MHz of the RF spectrum. However, the DTSs 250 are preferably digital transmission signals consisting of 64- or 256-Quadrature Amplitude Modulated (QAM) digital signals formatted as MPEG-2 transport streams, allocated in a separate frequency range. The MPEG-2 transport stream enables transmission of a plurality of DTS types over each 6 MHz RF subdivision, as compared to a 6 MHz ATSS 210. Three types of digital transport signals 250 illustrated in FIG. 2 include broadcast digital transmission signals 220, carousel digital transmission signals 230, and on-demand transmission signals 240. MPEG-2 transport may be used to multiplex video, audio, and data in each of these digital transmission signals (DTSs) 250. However, because MPEG-2 transport streams multiplex video, audio, and data to be placed in the same stream, the DTSs 250 do not necessarily have to be allocated in separate 6 MHz RF frequencies, unlike the ATSS 210.

Continuing with FIG. 2, the broadcast DTSs 220 and carousel DTSs 230 preferably function as continuous feeds for indefinite time, whereas the on-demand DTSs 240 are continuous feed sessions for a limited time. Preferably, all DTSs 250 are capable of being transmitted at high data rates. The broadcast DTSs 220 preferably carry data comprising multiple digitally compressed and formatted as MPEG-2, TV source signals and other continuously fed data information. The carousel DTSs 230 carry broadcast data, such as IPG data and data for a catalog of recordable media content, that is systematically broadcast in a cycling fashion but updated and revised as need be. Thus, the carousel DTSs 230 can

serve to carry high volume data, such as IPG data and purchasable recordable media (PRM) catalog data, as well as other data at high data rates. The carousel DTSs 230 preferably carry data formatted in directories and files by a Broadcast File System (BFS) (not shown), which is used for producing and transmitting data streams throughout the subscriber television system, and which provides an efficient method for delivery of application executables and application data to the DHCT 16. The on-demand DTSs 240 can carry particular information, such as compressed video and audio pertaining to subscriber requested video services or recordable media content, as well as other specialized data information. Each carousel DTS 230 and on-demand DTS 240 is defined by a session managed by a session manager 334 in FIG. 3, via an MPEG-2 Digital Storage Media – Command and Control (DSM-CC) protocol.

Also shown in FIG. 2 are Out-Of-Band (OOB) signals 251 that provides a continuously available two-way signaling path to the DHCT 16 regardless of which in-band signals are tuned to by an individual DHCT 16 in-band tuner. The DHCT 16 may also comprise multiple in-band tuners in which case the OOB signals 251 complements the service of the set of in-band tuners. The OOB signals 251 consists of a forward data signal (FDS) and a reverse data signal (RDS). The OOB signals 251 can comply to any one of a number of well known transport protocols but preferably complies to either a DAVIC 1.1 Transport Protocol with FDS of 1.544 mega bits per second (Mbps) or more using Quadrature Phase-Shift Keying (QPSK) modulation and an RDS of 1.544 Mbps or more using QPSK modulation, or to a DOCSIS Transport Protocol with FDS of 27 Mbps using 64-QAM modulation and a RDS of 1.544 Mbps or more using QPSK modulation or 16-QAM modulation. The OOB signals 251 provides the two-way operation of the network, which allows for subscriber interactivity with the services provided by the network. Therefore, the DHCT 16 preferably contains functionality somewhat similar to a networked computer (i.e., a computer without a persistent storage device) in addition to traditional set top box functionality, as is well known in the art. Furthermore, the OOB signals 251 are not limited to a 6 MHz spectrum, but generally to a smaller spectrum, such as 1.5 or 3 MHz, in one embodiment.

FIG. 3 is a block diagram of the example headend 11 depicted in FIG. 1, as configured in a subscriber television system, to provide purchasable and recordable media (PRM) content services, either as an on-demand or scheduled service with a plurality of possible delivery durations. It will be understood that the headend 11 shown in FIG. 3 is merely illustrative and should not be construed as implying any limitations upon the

scope of the preferred embodiments of the invention. In the system headend 11, a PRM application server 319 and a plurality of other application servers (not shown) are connected to a digital network control system (DNCS) 323 via an Ethernet connection 332. The PRM application server 319 preferably is responsible for the following:

5 reserving and configuring system resources needed to provide PRM services, for packaging, configuring and making available the executable software program comprising a PRM application client 477 (FIG. 4A), for providing configuration and service data (such as a catalog of recordable media content categorized and displayed by titles available for rent and/or purchase) to PRM application clients 477, and for storing data at the request of a

10 PRM application client 477. The DNCS 323, in communication with the PRM application server 319, reserve and configure system resources to effect the delivery of PRM content to a purchaser, as described below. A PRM application client 477 executing on processor 444 (FIG. 4A) in the DHCT 16 generates a user interface that is displayed on television 441 (FIG. 4A) for the subscriber to browse, purchase, and access media content such as

15 movies, CDs, video clips, etc. This may require, among other things, engaging, preferably, in a direct two-way IP (Internet Protocol) connection with VOD content servers 322. In other embodiments, the PRM application server 319 generates the user interface to provide similar functionality to the user interface generated via the PRM application client 477 described above.

20 The DNCS 323 provides management, monitoring, and control of the STS 10 (FIG. 1) network elements and broadcast services provided to users. The DNCS 323 provides control and communication functionality by monitoring the DHCTs 16 and facilitating messaging between the DHCTs 16 and components within the headend 11. When any of the communication functionality is provided by headend 11 components other than the

25 DNCS 323, the DNCS 323 indirectly provides similar functionality by providing the control and coordination to those other devices that provide the required communication functionality to enact a particular media service.

In one implementation, the DNCS 323 includes functional support for client-server applications and other components in the STS 10 (FIG. 1) with its server counterparts,

30 including BFS Server 328 and SAM server 325, which will be described in greater detail below. Briefly, the client-server application counterparts work in coordination with DNCS 323 to effectively utilize the primary features of the interactive television system and manage the sale and delivery of, among other things, PRM content. Furthermore, the client-server application software in communication with the DNCS 323 can effectively

redirect allocation of excess VOD infrastructure capacity to facilitate maximum rate delivery of PRM content in cooperation with the PRM application client 477 (FIG. 4A). Also, in one implementation, the DNCS 323 uses a data insertion multiplexer 329 and a data QAM 330 to insert the in-band broadcast file system (BFS) data into a compressed data stream, for example, an MPEG-2 transport stream.

The DNCS 323 also includes a session manager 334 and a conditional access system 370. The session manager 334 preferably uses the MPEG-2 DSM-CC protocol to coordinate requests for media content, for example, PRM content. The session manager 334 processes user to network (U-N) session signaling messages, manages allocation of session-related network resources and supports network management operations. The session manager 334 supports exclusive services, such as the PRM service, by providing the signaling interface to establish, maintain, and release client-initiated exclusive sessions. The session manager 334 acts as a point of contact to the network for the DHCT 16 in the network 18 to establish individual sessions. The session manager 334 also defines a resource descriptor structure, which is used to request the network resources within a session.

The conditional access system 370 communicates with the DHCT 16 and the billing system 320 to determine whether a particular subscriber is authorized to receive PRM content. If a DHCT 16 is not authorized for PRM service, the conditional access system 370 insures that such services are not transmitted.

The PRM application server 319 communicates via the Ethernet connection 332 to a service application manager (SAM) server 325 contained in the DNCS 323. Service application manager (SAM) server 325 is a server component of a client-server pair of components, with the client component being located at the DHCT 16. Together, the client-server SAM components provide a system in which the user can access services, which are identified by an application to run and one or more parameters, such as particular data content, specific to that service. The SAM server 325 also manages the life cycle of the applications on the system, including the definition, activation, and suspension of services they provide and the downloading of the applications into the DHCT 16 as necessary. The PRM application server 319 defines its application to the SAM server 325 and the SAM server 325 instructs the BFS server 328 to add the executable code for the PRM application client 477 (FIG. 4A) to a carousel (not shown) for distribution to the various DHCTs 16 in the network 18. In other embodiments, executable code is not transferred, but instead, functionality is effected through other mechanisms.

The BFS server 328 is a part of a broadcast file system that has a BFS client 443 (FIG. 4A) in each DHCT 16 in the network 18. Applications on both the headend 11 and the DHCT 16 can access the data stored in the BFS server 328 in a manner somewhat similar to a file system found on disc operating systems. The BFS server 328 loads data for applications on a carousel (not shown) that sends data in a cyclical repeated fashion, each cycle approximately the same period of time so that the DHCT 16 that communicates a request for any particular data may receive it when the user desires the data. Thus, the BFS client 443 (FIG. 4A) contained in the DHCT 16 that receives the broadcast from the BFS server 328 can implement the application for the user, as will be described in greater detail below.

PRM content or data can reside in the PRM application server 319, in the VOD content server 322, or in other application servers (not shown). The content manager 321 and VOD content servers 322 deliver MPEG-2 content to a group of QAM modulators 324. PRM content can reside in VOD content servers 322 as a movie, as an audio program, or as an MPEG-2 private data program. The content manager 321 is responsible for managing the content on the VOD content servers 322 and on other servers such as PRM application server 319 or other application servers (not shown). The PRM application server 319 utilizes the content manager 321 and VOD content servers 322 to deliver the data, video and/or audio streams that make up the PRM services. The PRM application server 319 is in communication with the content manager 321 and VOD content servers 322 to effect the delivery of PRM content that resides in VOD content servers 322. The QAM group 324 is actually a multiplex of QAMs that support PRM content transmission to a particular DHCT 16. The session manager 334 in DNCS 323 determines which QAM modulator has access to a particular DHCT 16. The QAM modulators 324 are also responsible for encrypting the transport stream and inserting other data and information into the stream, as will be described in more detail below. The QAM modulators 324 receive the MPEG-2 transport stream from the VOD content servers 222 and convert it to an encrypted RF signal at a specified frequency (e.g. channel).

In one embodiment of the invention, content manager 321 fulfills management of VOD content and PRM content. In an alternate embodiment, content manager 321 is comprised of two entities, a first content manager dedicated to VOD content management and a second manager dedicated to PRM content management.

A Quadrature Phase-Shift Keying (QPSK) modem 326 is responsible for transporting the out-of-band IP (Internet protocol) datagram traffic between the distribution

headend 11 and a DHCT 16. Data from the QPSK modem 326 is routed by headend router 327 within the headend 11. The headend router 327 is also responsible for delivering upstream application traffic, such as a user requests for PRM content, to the various application servers, such as, for example, PRM application server 319.

5 FIG. 4A is a block diagram illustrating a DHCT 16 that is coupled to a headend 11 and to a television 441. It will be understood that the DHCT 16 shown in FIG. 4A is merely illustrative and should not be construed as implying any limitations upon the scope of the preferred embodiments of the invention. Some of the functionality performed by applications executed in the DHCT 16 (for example, the PRM application
10 client 477) may instead be performed at the headend 11 and vice versa, in some embodiments. A DHCT 16 is typically situated at the residence of a user or place of business and may be a stand-alone unit or integrated into another device such as, for example, a television set or a personal computer or an audio device, such as, for example, a programmable radio. The DHCT 16 preferably includes a communications interface 442 for
15 receiving signals (video, audio and/or other data) from the headend 11 through the network 18 and for providing any reverse information to the headend 11 through the network 18.

The DHCT 16 preferably includes at least one processor 444 for controlling operations of the DHCT 16, an output system 448 for driving the television display 441, and at least one tuner system 445 for tuning into a particular television channel to be displayed
20 and for sending and receiving various types of data or media content to and from the headend 11. In other embodiments, multiple tuners can be used. The tuner system 445 includes, in one implementation, an out-of-band tuner and upstream transmitter for bi-directional QPSK data communication and a quadrature amplitude modulation (QAM) tuner (in-band) for receiving television signals. It should be appreciated that the OOB tuner and
25 upstream transmitter can be one component, or in other embodiments, the tuner and transmitter can be independent of each other and located separately within the DHCT 16. The OOB tuner and upstream transmitter enables the DHCT 16 to interface with the network 18 so that the DHCT 16 can provide upstream data to the network 18, for example, via a QPSK channel that serves as an upstream OOB channel and received by a
30 QPSK receiver in QPSK modem 326 in headend 11. In this manner, a subscriber can interact with the subscriber television system to request services or the data of services such as, for example, PRM content. Alternatively, the upstream data transmission can be effected via a QAM channel with a QAM transmitter in DHCT 16 and a QAM receiver in headend 11. Alternatively, a telephone modem in the DHCT 16 can be utilized for

upstream data transmission. Further, a headend 11 or hub 12 (FIG. 1) or other component located upstream in the subscriber television system may receive data from a telephone network coupled to a telephone modem and can route the upstream data to a destination internal or external to the subscriber television system.

5 The DHCT 16 preferably includes a demultiplexing system 443 comprising functionality for QAM demodulation, forward error correction (FEC), transport demultiplexing, decryption (via decryptor 588), and parsing, as is well known in the art, for signal processing of broadcast media content and data in the subscriber television system. Transport demultiplexing preferably includes MPEG-2 transport demultiplexing.
10 The demultiplexing system 443 in communication with communication interface 442, tuner system 445 and processor 444 effects reception of compressed video streams, compressed audio streams, and compressed data streams corresponding to a selected program to be separated from other programs and/or streams transported in the tuned transmission channel and to be eventually stored in secondary storage device 414 (FIG.
15 4A) in accordance with one embodiment of the invention, as will be described in greater detail below.

 The security processor 565 is a secure element for performing security and conditional access related functions. More particularly, the security processor 565 functions to authorize the DHCT 16 of a paying subscriber to execute specialized
20 functionality of the DHCT 16, such as receiving and decrypting (or descrambling) encrypted (or scrambled) media content and other data sent from a remote device. Security processor 565 preferably includes a microprocessor and a memory that only the microprocessor of the security processor 565 may access. Preferably, security processor 565 is contained in a tamper proof package. With reference to FIG. 3, in one
25 implementation, encryption is applied to the data stream of the requested media content, for example the respective PRM content, at the QAM group 324 at the headend 11 according to encryption methods well-known to those of ordinary skill in the art. An encryption component resident in the QAM group 324 in the headend 11 and under the direction of the DNCS 323 encrypts, for example, MPEG-2 transport stream packets used
30 to transmit the PRM content. The encrypted PRM content also includes, in one embodiment, entitlement control messages that are recognized by the security processor 565 (FIG. 4A) at the DHCT 16 as information needed to decrypt the encrypted PRM content. Security processor 565 preferably stores authorization information, wherein the authorization information indicates that the subscriber is entitled to access the PRM

content. The authorization information is obtained from one or more entitlement messages sent by the headend 11 after, or concurrently with, initialization of the DHCT 16 into a purchased service. If the authorization information indicates that the subscriber is entitled to the PRM content, security processor 565 generates a code word or key based on the authorization information and the received entitlement control message, and the security processor 565 uses this key to decrypt the encrypted PRM content at the decryptor 588 (FIG. 4A).

Additionally, a receiver 446 receives externally generated information, such as user inputs or commands from other devices. The DHCT 16 may also include one or more wireless or wired interfaces, also called communication ports 474 and 475, for receiving and/or transmitting data to other devices. For example, communication ports can be configured as USB (Universal Serial Bus), Ethernet (for connection to a computer), IEEE-1394 (for connection to media devices in an entertainment center), or as serial and/or parallel data ports such as integrated drive electronics (IDE) or small computer system interface (SCSI) port. The user inputs may be, for example, provided by a computer or transmitter with buttons or keys located either on the exterior of the terminal or by a hand-held remote control device or keyboard that includes user-actuated buttons, or the user inputs may be aural.

FIG. 4B is a block diagram of an example remote control device 480 that is used to provide user input to the DHCT 16. The arrow buttons 382 include an up arrow button 383, a down arrow button 384, a left arrow button 385, and a right arrow button 386 that are used to scroll through options or selections and/or to highlight an option or selection displayed on one of the plurality of user interface screens described below. The select button 387 may be used to select a currently highlighted option or selection that is provided to the user. Lettered button "A" 388, "B" 389, and "C" 390 may be used to implement functions on a user interface screen that have the corresponding letter. Numeric buttons 395 may be used to enter numbers, or configured with the application to enter letters corresponding to the numeric buttons 395. In describing the example screen displays (described below), it will be understood that "selecting" or "pressing" the navigational and lettered buttons on the screen actually require selecting the corresponding buttons, or keys, on remote control device 480. Many alternative methods of providing user input may be used including a remote control device with different buttons and/or button layouts, a keyboard device, a voice activated device, etc. The

embodiments of the invention described herein are not limited by the type of device used to provide user input.

Returning to FIG. 4A, in one implementation, the DHCT 16 includes system memory 449, which includes FLASH memory 451 and dynamic random access memory (DRAM) 452, for storing various applications, modules and data for execution and use by the processor 444. Basic functionality of the DHCT 16 is provided by an operating system 453 that is primarily stored in FLASH memory 451. Among other elements, the operating system 453 includes at least one resource manager 467 that provides an interface to resources of the DHCT 16 such as, for example, computing resources. An application referred to as a navigator 455 is also resident in FLASH memory 451 for providing a navigation framework for services provided by the DHCT 16. The navigator 455 registers for and in some cases reserves certain user inputs related to navigational keys such as channel increment/decrement, last channel, favorite channel, etc. The navigator 455 also provides users with television related menu options that correspond to DHCT 16 functions such as, for example, blocking a channel or a group of channels from being displayed in a channel menu.

The FLASH memory 451 also contains a platform library 456. The platform library 456 is a collection of utilities useful to applications, such as a timer manager, a compression manager, a configuration manager, an HTML parser, a database manager, a widget toolkit, a string manager, and other utilities (not shown). These utilities are accessed by applications via application programming interfaces (APIs) as necessary so that each application does not have to contain these utilities. Two components of the platform library 456 that are shown in FIG. 4A are a window manager 459 and a service application manager client (SAM) 457.

The window manager 459 provides a mechanism for implementing the sharing of the screen regions and user input. The window manager 459 in the DHCT 16 is responsible for, as directed by one or more applications, implementing the creation, display, and de-allocation of the limited DHCT 16 screen display resources. It allows multiple applications to share the screen by assigning ownership of screen regions, or windows. The window manager 459 also maintains, among other things, a user input registry 450 in DRAM 452. When a user enters a key or a command via the remote control device 480 or another input device such as a keyboard or mouse, the user input registry 450 is accessed to determine which of various applications running on the DHCT 16 should receive data corresponding to the input key and in which order. As an application is executed, it registers a request to receive certain user input keys or commands. When the user presses a key corresponding to

one of the commands on the remote control device 480, the command is received by the receiver 446 and relayed to the processor 444. The processor 444 dispatches the event to the operating system 453 where it is forwarded to the window manager 459 which ultimately accesses the user input registry 450 and routes data corresponding to the incoming command to the appropriate application.

The client SAM 457 is a client component of a client-server pair of components, with the server component being located on the headend 11 preferably in the DNCS 323 (FIG. 3). A SAM database 460 (i.e. structured data such as a database or data structure) in DRAM 452 includes a data structure of services and a data structure of channels that are created and updated by the headend 11. Herein, database will refer to a database, structured data or other data structures as is well known to those of ordinary skill in the art. Many services can be defined using the same application component, with different parameters. Examples of services include, without limitation and in accordance with one implementation, presenting television programs (available through a WatchTV application 462), pay-per-view events (available through a PPV application 464), digital music (478), video-on-demand (available through an VOD application 463), purchasable recordable media (PRM) services (via PRM application client 477), and an interactive program guide (available through IPG application 377). In general, the identification of a service includes the identification of an executable application that provides the service along with a set of application-dependent parameters that indicate to the application the service to be provided. For example, a service of presenting a television program could be executed by WatchTV application 462 with a set of parameters specifying the HBO to view HBO or with a separate set of parameters to view CNN. Each association of the application component (tune video) and one parameter component (HBO or CNN) represents a particular service that has a unique service I.D. The client SAM 457 also interfaces with the resource manager 467, as discussed below, to control resources of the DHCT 16.

Application clients, or applications, can also be downloaded into DRAM 452 at the request of the client SAM 457, preferably in response to a request by the user or in response to a message from the headend 11. In one implementation, DRAM 452 contains a video-on-demand application (VOD) 463, an e-mail application 476, a PRM application 477, and a web browser application 475, among others. It should be clear to one with ordinary skill in the art that these applications are not limiting and merely serve as examples for one embodiment of the invention. Furthermore, one or more DRAM based applications may, as an alternative embodiment, be resident in FLASH memory 451.

These applications, and others provided by the subscriber television system operator, are top level software entities on the network for providing services to the user.

In one implementation, applications executing on the DHCT 16 work with the navigator 455 by abiding by several guidelines. First, an application, or application client, utilizes the client SAM 457 for the provision, activation, and suspension of services. Second, an application shares DHCT 16 resources with other applications and abides by the resource management policies of the client SAM 457, the operating system 453, and the DHCT 16. Third, an application handles situations where resources are only available with navigator 455 intervention. Fourth, when an application loses service authorization while providing a service, the application suspends the service via the SAM (the navigator 455 will reactivate an individual service application when it later becomes authorized). Finally, an application is designed to not have access to certain user input keys reserved by the navigator (i.e., power, channel +/-, volume +/-, etc.).

An executable program or algorithm corresponding to an operating system (OS) component, or to a client platform component, or to an application client, or to respective parts thereof, can reside in and execute out of DRAM 452 and/or FLASH memory 451. Likewise, data input into or output from any executable program can reside in DRAM 452 or FLASH memory 451. Furthermore, an executable program or algorithm corresponding to an OS component, or to a client platform component, or to an application client, or to respective parts thereof, can reside in FLASH memory 451, or in a local storage device coupled to DHCT 16 and can be transferred into DRAM 452 for execution. Likewise, data input for an executable program can reside in FLASH memory 451 or a storage device, for example storage device 413, and can be transferred into DRAM 452 for use by an executable program or algorithm. In addition, data output by an executable program can be written into DRAM 452 by an executable program or algorithm and can be transferred into FLASH memory 451 or into a storage device for storage purposes.

In one embodiment, the DHCT 16 includes a primary storage device 413 and a secondary storage device 414. The ability to record programming on the primary storage device 413 provides a convenient method to temporarily buffer programming to fit a viewing schedule, however, in accordance with one embodiment, for economic reasons the DHCT 16 may have a limited amount of primary storage. In one implementation, based on, for example, existing VCR usage patterns, there will be many occasions when the user will want to save or archive programs on the secondary storage device 414 for later viewing or

archive the programs for later reference. The primary storage device 413 is preferably internal to DHCT 16 and in electrical communication to an internal main bus for communication with other DHCT 16 elements through a data interface 412 implemented as a SCSI or IDE interface. In other embodiments, the primary storage device 413 can be externally connected to (and thus removable from) the DHCT 16 via a communication port (for example, 474 or 475) that is configured as a SCSI or an IDE interface. The primary storage device 413 is preferably a hard disk drive. The primary storage device 413 preferably exhibits fast seek-time and high data transfer rates properties and its storage medium is preferably non-removable, such as in the case of a hard disk drive. Because the amount of data in one or more downloaded instances of PRM content typically surpasses the memory space allocated for application data in memory 449, and because the primary storage device 413 features sufficiently large storage capacity, the primary storage device 413 serves, in one implementation, as a large repository or cache for downloaded PRM content. Alternatively, memory 449 may be large enough (and fast enough) to accommodate data transfers without the need for the primary storage device 413.

In one implementation, under the auspices of the real-time operating system 453 executed by processor 444, and in coordination with PRM application client 477, downloaded PRM content and/or data is received in DHCT 16 via communications interface 442 and stored in a temporary buffer (not shown) in memory 449. Herein, PRM content and other media content will be understood to also refer to other types of data in addition to, or instead of, media content. The temporary buffer is implemented and managed to enable data transfers from the temporary buffer to the primary storage device 413 in concert with the insertion of a newly arriving PRM content into the temporary buffer. The fast access time and high data transfer rate characteristics of primary storage device 413 enables PRM content to be read from the temporary buffer in memory 449 and written to the storage medium of primary storage device 413 in a sufficiently fast manner. Orchestration of multiple simultaneous data transfer operations is effected so that while PRM content is being transferred from memory 449 to primary storage device 413, new PRM content is received and stored in the temporary buffer. The coordination of data transfers and lower latency characteristics of primary storage device 413 enable PRM content to be received by DHCT 16 at high data rates. The primary storage device 413 functions to store PRM content that is received by the DHCT 16 from the headend 11 on an interim basis.

For permanent or semi-permanent storage, the secondary storage device 414 comprises a storage media drive, internally or externally connected to DHCT 16 in a similar

fashion as the primary storage device 413, but featuring at least one high-capacity removable storage medium and, in one implementation, slower seek-time and lower data transfer rates characteristics. The secondary storage device 414 is preferably a multiple compact disc (CD) drive or multiple digital video disc (DVD) carousel or magazine drive that at least has write capability, but may also have read capability among other capabilities. Alternatively, the secondary storage device 414 may be a single CD drive or DVD drive with at least write capability, but may also have read capability among other capabilities, or the secondary storage device 414 can be a video recorder (VCR or D-VCR) or other data recorder. Alternatively, the carousel may be a magazine type. In one implementation, the PRM content that is received and stored on the primary storage device 413 is transferred by way of memory 449 to the secondary storage device 414 wherein it is written to one or more removable media residing in the secondary storage device 414. The transfer of PRM content from primary storage device 413 to secondary storage device 414 can occur concurrently to the download of the respective PRM content in a coordinated sequential fashion or after the respective PRM content has been completely received and stored in the primary storage device 413. In the former case a second temporary buffer (not shown) in memory 449 is utilized to implement the transfer of PRM content from the primary storage device 413 to secondary storage device 414. Given its faster seek time and higher data transfer rate characteristics, primary storage device 413 preferably operates faster than the secondary storage device 414. Alternatively, PRM content is transferred from memory 449 to the secondary storage device 414 with higher data rate transfer characteristics, or yet in other embodiments, PRM content is transferred from a remote server or other remote device to a DHCT 16 communication port and then directly to the secondary storage device 414.

In one embodiment, media content (including PRM content) is first recorded/stored in a primary data buffer (not shown, but for example, in primary storage device 413) and indexed by content ID and record date/time information (i.e. meta data). The minimum content ID information collected is the originating channel number but could include program ID (PID) or other media content and media content description information. The record date/time information is simply the date/time the recording was made and is used by the system for data management/purge and can also be used by the subscriber, via archiving mechanisms of the PRM application, as one of several methods to locate previously recorded media content. The media content recorded in the primary buffer is available for viewing and disposition by the subscriber. Media content can be viewed, deleted, or spooled along with the data accessible by universal or widely adopted access and naming

conventions (e.g., as is characteristically in meta data) to a secondary buffer (not shown, but for instance, in secondary storage device 414) for longer term storage and playback. Media content left in the primary buffer are subject to be deleted (i.e. the associated disk space made writeable) by new media content. In one embodiment, the secondary buffer is located on removable media that can be stored for future playback.

Also as shown in FIG. 4A, the DHCT 16 preferably includes access to a printer 458, either connected locally to the DHCT 16 or via a home communication network via communication port 474. In one implementation, the printer 458 prints labels to be applied to the removable media (i.e., CDs or DVDs) of the secondary storage device 414. Preferably, these labels convey, at least, verification of purchase and authenticity of the data written to the media. Thus, in one implementation, labels are printed by the printer 458 as a result of an execution signal received by the printer 458 from the PRM application client 477 as a result of an authorized purchase of PRM content in which authorization was granted from the headend 11. Alternatively, DHCT 16 may operate without the printer 458.

The PRM application client 477 configures the DHCT 16 for the download, purchase, and billing of PRM content, including configuring the DHCT 16 for receipt of trial and impulse purchases of PRM content. The PRM application client 477 preferably is downloaded into DRAM 452 from the headend 11. Alternatively, the PRM application client 477 may be resident in FLASH memory 451. To offer PRM service, in one implementation, the subscriber television system operator assigns a portion of the downstream and upstream bandwidth capacity in the subscriber television system to be dedicated for transmission of PRM content. The amount of bandwidth capacity that can be allocated to the PRM service is finite. Grants for requests to download (i.e. transmit) PRM content may be limited during peak-time periods that correspond to high bandwidth consumption by a plurality of other services. On the other hand, off-peak-time periods may feature unused bandwidth capacity intended for other services that can be repossessed for downloading of PRM content.

In one embodiment, the amount of bandwidth capacity allocated for PRM service varies throughout time to reflect bandwidth consumption by a plurality of bandwidth consuming services, including but not limited to VOD services. During peak periods of other bandwidth consuming services such as, for example, video-on-demand (VOD), the amount of bandwidth capacity allocated to the PRM service is less than during the off-peak periods. Consequently, the duration for downloading a PRM content instance

during peak-periods is typically longer than the duration for downloading a PRM content instance during off-peak periods. For example, VOD off-peak periods may run from 6:00 AM to 11:00 AM during the first week of May. Accordingly, the DNCS 323 (FIG. 3) at the headend 11 will allot bandwidth for downloading PRM content by repossessing the off-peak unused bandwidth assigned to video on-demand services via a plurality of DTSSs 240 (FIG. 2).

In one embodiment, referring to FIG. 3, under coordination and communication between content manager 321, DNCS 323, and PRM application server 319, PRM content is transferred from PRM application server 319 or other application servers (not shown) to VOD content server 322 via Ethernet connection 332 to effect PRM content delivery over repossessed unused bandwidth intended for VOD services. The DNCS 323 communicates the frequency where unused bandwidth is repossessed to subscriber DHCTs requesting PRM services (i.e. subscribers who have elected downloads of PRM content during these times) resulting in the tuner system 445 (FIG. 4A) of a requesting DHCT 16 to tune to the corresponding frequency to receive the downloadable PRM content.

In another embodiment of the invention, again referring to FIG. 3, under coordination and communication between content manager 321, DNCS 323, BFS 328, and PRM application server 319, purchased PRM content that resides in the PRM application server 319 or in other application servers are transmitted for product delivery from the server wherein media content resides to the BFS server 328 via Ethernet connection 332. A particular PRM content instance may reside indefinitely in BFS server 328 due to the high demand of that particular content or content instance, or temporarily during times of unused BFS bandwidth. In another embodiment, introduction of new media content releases, such as games or audio content, may reside in the BFS server 328 for a finite period, such as a month, starting from their introduction time. Alternatively, PRM content may reside in a BFS server 328 for periods of times in which BFS server 328 exhibits unused bandwidth capacity. Thus, the PRM application server 319 (FIG. 3) employs available bandwidth capacity using in-band or out-of-band services or a combination thereof. Numerous unique combinations of PRM content delivery may be employed when lacking bandwidth resources.

According to one implementation, bandwidth allocation for PRM service is managed according to a series of recurring sub-schedules consisting of a plurality of non-overlapping time intervals as illustrated in FIG. 5. "N" sub-schedules are illustrated in FIG. 5, with the understanding that a plurality of sub-schedules may appear between sub-

schedule #1 and sub-schedule #N. Time intervals are demarcated by time marks 510, 520, etc., on horizontal time axis 505, and represent times within a 24 hour period. The interval between these time marks, such as between time marks 510 and 520, represent a period during the 24 hour period, for example, 2:00 AM to 5:00 AM. The time mark 530, continuing the example, would represent 9:00 AM, and thus this interval will span 4 hours (time mark 530, which is 9:00 AM minus time mark 520 (5:00 AM) equals 4 hours). The corresponding bandwidth allotted during these time intervals is represented by the blocks over the corresponding time intervals, such as block 590 over the second time interval bordered between time marks 510 and 520. Allocated bandwidth goes from, for example, zero at the intersection point 501 of the horizontal time axis 505 and vertical bandwidth axis 507 in sub-schedule#1 to increasing bandwidth when advancing up from zero at intersection 501. Preferably, the time intervals vary in length and are established with demarcation according to collected historical data of bandwidth consumption patterns for a plurality of services. Allocation of bandwidth capacity may vary between one time interval to the next. Pricing for each respective PRM content instance may or may not vary in each of the respective time intervals according to, in one implementation, whether the time interval is a peak period or not. For example, during peak periods, such as 6:00 to 11:00 P.M. of the week nights, the recurring schedule may exhibit higher pricing for PRM services whereas during certain, low-demand time periods such as 6:00 to 11:00 A.M of the weekend days the pricing will be lower. As disclosed below, other factors such as demand for new releases and popular media content may also influence pricing. Therefore, allocation of bandwidth capacity for PRM services can be configured to adapt in a time-specific manner according to a plan.

The allocated bandwidth PRM services can be configured to switch as time progresses from a first allocation sub-schedule to a second allocation sub-schedule according to a main schedule that specifies the time interval when each of two or more sub-schedules is to be active as illustrated in FIG. 6. As noted in FIG. 6, the plan may consist, in one embodiment, of scheduling for the year with multiple schedules 610, further administered with fewer schedules on a per week basis 620, and administered with even fewer schedules on a daily basis 630. For example, only one configurable sub-schedule is active at a time throughout the configurable recurring schedule but a first configurable sub-schedule may be active throughout one or more distinct and non-overlapping time intervals of the configurable recurring schedule. The recurrence of the schedule is configured to one of a plurality of time periods such as a weekly, daily, or a monthly recurring schedule.

According to another possible bandwidth allocation schedule, a multiplicity of time-adaptive schedules for each of a multiplicity of recurring schedule choices are pre-configured. In this embodiment, the cable system operator may monitor the bandwidth and PRM service usage and be given the option of manually implementing one of the pre-configured allocation schedules without following a plan.

Alternatively, the DNCS 323 (FIG. 3) may automatically monitor bandwidth usage and automatically select one of the pre-configured schedules. For instance, six different configurations may be available for time-adaptive management of the bandwidth allocated for PRM services for a daily recurring schedule. On the other hand, more than six different arrangements may be necessary when implementing time-adaptive bandwidth management on a weekly recurring schedule.

In one embodiment, as illustrated in FIG. 7, the user is presented with an interactive program guide (IPG) 770 which has PRM icons next to varied media content selections, suggesting to the user the availability of a downloadable and recordable option for those selections. The icons, and their screen coordinates, can be stored locally as an attribute in each program (i.e. media content) record, like stereo or second audio program (SAP) attributes. The program records can be stored in a database in the DHCT 16, for example an IPG database 483 or the PRM database 481 (FIG. 4A). Alternatively, the program records can be maintained at the headend 11 (FIG. 3). Any application can display the icon after, for example, the program title in the application graphical user interface (GUI) presentation (e.g. IPG 770). For example, selections *Saving Private Ryan* and *American History* under the PPV category 776 have icon "CD/DVD" next to them suggesting to the user that these selections are available for downloading to a recordable medium, such as a CD or DVD. In another embodiment, the user may be presented with a service guide option 876 such as in the example IPG 890 depicted in FIG. 8. Upon selecting the service guide option 876, the user is presented with service selections in a service guide, such as example service guide 950 as illustrated in FIG. 9. Alternatively, the PRM service 1075 may be a selectable service entity, as illustrated in example service guide 1050 of FIG. 10. Selecting the PRM service 1075 from the example service guide 1050 may present various media content options that are purchasable recorded media content, categorized, for example, in media content categories such as music, movies, software, etc.

FIG. 11 is a screen diagram of an example VOD selection screen display 1170 responsive to the user entering the VOD catalog selection 958 in the example service

guide 950 in FIG. 9. A similarly formatted screen may be presented, for example, if the user selects from the service guide 950 (FIG. 9) a PPV selection 957, or music selection 959, or software selection 960. Referring to FIG. 11, the user is presented with an information screen display 1111 that includes a select button 1176, which provides the user the ability to rent or purchase the highlighted selection 1173. By pressing the select button 1176, the user is presented with a user interface screen (not shown) that provides the user with an option to either download (purchase) the highlighted selection 1173 for recording and thus for indefinite personal possession (i.e. buy), or rent. The PRM service is integrated into the VOD catalog, in one embodiment, as another option (like price). In one implementation, the system operator may choose what VOD content is available for PRM service and then program the headend 11 (FIG. 3) accordingly. In another implementation, the content provider may offer certain VOD content with PRM service, which is then a feature provided to the user through the headend 11. Once the user selects the aforementioned download option (not shown), the user will be presented with the example PRM purchase screen illustrated in FIG. 12 and described below. Note that the screen display 1111 also includes an information button 1177, which enables the user to learn more about the highlighted selection 1173 they seek to purchase or rent. If the user selects rent, conventional VOD processing occurs.

Once the user has decided on a media content selection for downloading, either by entering a selection in an IPG, a service guide, or during the presentation of a particular media content instance as part of an impulse purchase, the user is presented with an example purchase screen 1200, as illustrated in FIG. 12. In one embodiment, this purchase screen 1200 may be invoked as a mini-program located within the PRM application 477 (FIG. 4A) "called" by another application, for example, during a VOD session when the user has selected the purchase option over the rental option, or during a media content instance presentation from a service upon the user requesting an impulse buy. Alternatively, PRM application 477 functionality may exist as a sub-routine within the current media service application in session. Alternatively, PRM application 477 functionality may exist as software in the headend 11 (FIG. 3). Purchase screen 1200 includes title header 1201 identifying the media service from which the PRM content instance will be purchased. Subtitle header 1202 suggests the purpose of the purchase screen 1200, which is to select download and price options. The reduced screen area 1212 displays an image from the media content instance to be purchased. Assuming that the movie selection was *Titanic*, a picture of a representative scene for the highlighted movie

may be presented. Similarly, pictures of representative spreadsheets from a software product selected may be displayed, or a picture of a song artist may be displayed for the music selection, all mentioned by way of example. Information section 1210 contains some characterizing information about the media content purchase, including but not limited to media content title, date of composition, rating, download time, and available purchase window. Content quality index 1220 provides the user with content quality options, such as, for example, high definition television or standard definition, surround sound, etc. A higher quality option may require additional consumption of system resources.

As with other user interface screens described previously, the user preferably advances highlight block 1222 over a desired content quality option of the content quality index 1220 by using left scroll arrow 1226 or right scroll arrow 1228. Selections preferably advance until an end is reached in the list, or alternatively, selections may “wrap-around” in a manner whereby the selections repeat themselves. Download option list 1246 contains download options. The user advances the highlight block 1240 over the desired download option by using up arrow 1262 and down arrow 1268, and a corresponding price for that option and content quality is displayed in the price block 1260. Pricing for PRM content and the planning and/or scheduling of bandwidth are inherently related, as the price structure will depend on, among other factors, the time of the download and the duration of the download. In a subscriber television system that markets PRM content with a plurality of prices, a first subscriber may be willing to pay a premium to immediately download a PRM content instance that is purchased during a peak-period. A second subscriber may pay a lesser purchase fee when purchasing a PRM content instance during a peak-period but selecting to download the purchased PRM content instance at a later time corresponding to an off-peak period.

In one embodiment, the PRM service offers a plurality of prices for a PRM content instance, and each respective price is associated with a different downloading time and a download duration. The price assigned to each available download option may depend on a number of factors. Demand for a PRM content instances, such as for new releases and popular media content instances, may influence pricing. The amount of bandwidth consumed to download the PRM content instance (and hence the download duration), the time of day, the day of the week (weekday, weekend, or holiday), and the amount of time that the subscriber has to wait until the downloading operation starts also influence the price. Other factors that influence pricing of a PRM content instance

include the PRM content type (e.g., audio, movie, or game), the PRM content quality (e.g., CD quality or surround sound quality audio; standard or high-definition picture quality), and the delivery mode (e.g., repurchased VOD excess bandwidth or via BFS services). In the example purchase screen 1200 of FIG. 12, the user highlights an immediate download option, but other options (not shown) include downloads with a duration ending after a defined period (e.g. 1 hour) beginning from the download selection and purchase of the PRM content, and delayed download starts for subsequent immediate or extended duration, for example. Furthering this example, the user has indicated a desire for standard definition video with standard sound (as illustrated by the option within highlight block 1240), but other content quality options can be scrolled to and selected. Price block 1260 shows that the resultant price for this download configuration is \$5.99. Other download options can be presented as the user scrolls through the list, including lower priced downloads during traditional off-peak VOD time periods (e.g. early morning), "trickle" downloads (i.e. extended duration downloads), downloads that have a delayed start, but are immediate or are extended, or downloads with varying quality levels.

Other features illustrated in the example purchase screen 1200 of FIG. 12 include interactive mechanisms for the user. The select button 1264 enables the user to purchase the desired selection. The user may select the "B" more movie information button 1230 to learn more details about the movie the user is about to purchase. The user may also select the "C" movie purchases button 1232 to return to the main media content screen, for example, the VOD catalog screen as illustrated in FIG. 11, to consider other movie purchases.

The PRM application client 477 (FIG. 4A) and the PRM application server 319 (FIG. 3) communicate via system communication resources and functionality extended via communication with DNCS 323 (FIG. 3). The PRM application client 477 provides for a user interface for specification of downloading options in communication and cooperation with PRM application server 319 and in cooperation with other client applications, for example VOD 463 and PPV 464 and Music 478 applications (FIG. 4A), as described above. Alternatively, the user interface may be provided from the headend 11 (FIG. 3). The information provided on PRM user interface screens, such as the purchase screen 1200 (FIG. 12), is supported by the PRM database 481 (FIG. 4A). Similar to an IPG application 377 (FIG. 4A) that has an IPG database 482 (FIG. 4A) of records in which program information is supported by client-server IPG counterparts, the

PRM application client 477 employs the PRM database 481 of records that comprises PRM content information pertaining to PRM content for presentation to a subscriber. The PRM database 481 contains sufficient information for the presentation of available PRM content at the current time and for subsequent periods. The PRM content information comprises data organized into records of the PRM database 481 with record fields containing, but not limited to, information such as PRM content title, PRM content description, PRM genre, release year, casts or performers list, ratings information, and play duration for each PRM content instance. PRM database 481 also comprises of downloadable content information as well as information comprising downloadable options for a plurality of intervals, starting with the interval corresponding to the current time. Pricing information associated with a downloadable option constitutes another part of PRM database 481 to facilitate pricing updates throughout the progression of time. Alternatively, pricing information may reflect association with PRM content title (i.e. each instance) as well and a price may be associated with each PRM title and downloadable option pair. Downloadable options for a particular interval are displayable in a purchase screen, such as purchase screen 1200 (FIG. 12). Since the downloadable options available in a first interval may be different from the downloadable options for a second interval, PRM client 477 dynamically adapts displayed information according to available download options as the user navigates throughout different intervals. Downloadable content information, downloadable options information, and pricing information may be separate structures of PRM database 481 or one or any combination thereof. The effective window of calendar days in which respective PRM content is purchasable may also be included. Additional information may be included in aggregate fields to denote a PRM content instance rating and consequently support invoking parental control of media content via the PIN entry screen. Other fields designate information about the person that purchased and recorded the media content instance, the seller, the date purchased, the date recorded, and the method of sale (i.e., PRM purchase).

PRM content information associated with PRM content is transmitted on a regular or periodic basis from PRM application server 319 (FIG. 3) to one or more DHCTs 16 (FIG. 4A). The PRM application server 319, in communication with PRM application client 477 (FIG. 4A), effects updates to the PRM database 481 (FIG. 4A) stored in memory 449 (FIG. 4A) or in a storage device (such as storage device 413, FIG. 4A) of DHCT 16. PRM application client 477 reads PRM database 481 records and processes them into a displayable representation as part of a GUI presentation displayed

on a television 441 (FIG. 4A) or similar display device for presentation to a subscriber. As described above, PRM content information may comprise descriptive information to populate the entries of a PRM guide, a service guide, or an IPG presentation with the corresponding PRM fields that are presented to the subscriber via a GUI from which a subscriber can select and request additional descriptive information about respective PRM content. Hence, per PRM content in the displayed presentation to the subscriber, the subscriber can retrieve and view (and hear if applicable) information specific to a PRM content title and proceed to purchase specific PRM content (i.e. one or more PRM content instances).

Considering the download options, such as those illustrated in the purchase screen 1200 (FIG. 12) for example, communication between PRM server 319 (FIG. 3) and PRM application 477 (FIG. 4A) effects PRM application 477 to omit an unavailable download option (or add an available option) in the set of download options 1240 (FIG. 12). Based on information received from PRM server 319, PRM application 477 interprets the information and accordingly adapts the displayed options presented to the user. Received information includes available downloadable options for each of a plurality of intervals, starting with an interval demarcated with a start time equal to the current time and spanning into subsequent future intervals. Availability of download options for intervals in the future can vary as subscribers schedule download options and possibly exhaust network resources for a particular download option during an interval. On the other hand, a particular download option that is unavailable for a future interval becomes available to a second subscriber when a first subscriber cancels a scheduled download option and indirectly return network resources to fulfill the particular download option requested by second subscriber.

In one embodiment, the PRM server 319 (FIG. 3) in communication with the DNCS 323 (FIG. 3) update the planning and scheduling mechanism (as described in association with FIGs. 5 & 6) throughout the progression of time to reflect availability of download options for the plurality of intervals and this information is transmitted from PRM server 319 to PRM application 477 (FIG. 4A). As a non-limiting example, the updated information for adapting the download options is transmitted by employing the messaging and signaling capabilities of the DNCS 323, and the BFS server 328 is employed to deliver the updated information. In one embodiment, the updates are performed on a periodic schedule ahead of the start time of the next predetermined interval to allow sufficient time for PRM application 477 to present the most recent

availability of download options to a user. As a non-limiting example, interval can start on 10 minute increments and updates to download options can transpire 5 minutes before each interval (and thus also 10 minutes apart). Updates to downloadable options may also update pricing information for the respective downloadable option to reflect supply and demand. In an alternate embodiment, updates to download options availability are conducted by PRM server 319 in communication with DNCS 323 upon each requested download grant to a first DHCT 16 but transmitted to a second DHCT 16 upon a subsequent download request generated by second DHCT 16.

The download request of the user (as selected, for example, through the purchase screen 1200 of FIG. 12, or unavailable barkers as will be discussed below) can be characterized in several ways. For example, the download type is one characterization. The download type refers to the manner in which the download is accomplished, for example, either as a file via out-of-band transmission (e.g. via BFS server 328, FIG. 3), a file via in-band transmission, or an on-demand session via in-band transmission. Further characterization involves the repository that stores the requested content in headend 11 (FIG. 3). For example, downloadable content may reside in VOD content server 322 (FIG. 3), or be placed in VOD content server 322 for the duration of the download to effect an on-demand in-band transmission. Downloadable content can reside in BFS server 328 or be placed there throughout the duration of the download. Other characterizations include the bandwidth required to effect the download type, the start-time when the subscriber wants to begin the download of the selected PRM content, and the span of time (i.e. duration) of the download beginning from the start-time. The DNCS 323 (FIG. 3) attempts to allocate and assign resources at the selected start-time and for the duration required to fulfill the PRM download request from the headend 11 to the DHCT 16 (FIG. 4A). As a non-limiting example, network resources (i.e. download resources) to effect a download option include downstream bandwidth, signaling support, and server storage. A download option can be further characterized as a deterministic versus non-deterministic transmission. Transmission of content throughout pockets of time when network resources become available to effect part of the download constitutes a non-deterministic transmission. The user can be notified upon completion of the download, for example with an audible signal, a displayed graphical message on TV 441, or a displayed code in the front-panel of DHCT 16.

In one implementation, the user requests PRM content through the purchase screen 1200 (FIG. 12), or a similar screen for purchasing PRM content with different

options, as described above, and the DNCS 323 (FIG. 3) attempts to allocate resources to provide the download of the requested PRM content. For a scheduled download, the DNCS 323 queries the application servers of the headend 11 (FIG. 3) to determine if resources are available to fulfill the scheduled download that the subscriber is requesting, and provide notice to the user if service was unavailable. Further, the DNCS 323 can also detect PRM service interruptions that may occur during a download, such as in the case of an emergency or network malfunction. In one implementation, where VOD excess (repossessed) bandwidth capacity is employed to fulfill a PRM content instance purchase request, and with continued reference to FIGs. 3 & 4A, a "session" between the DHCT 16 (FIG. 4A) and the PRM application server 319 (FIG. 3) is set throughout the course of downloading the PRM content instance. Upon the subscriber purchasing a PRM content instance for a price via the displayed user interface (i.e. the subscriber enters input via an input device and such input may comprise a password or PIN to authenticate authorization to purchase the PRM content instance), as described above in association with FIG. 12, a purchase transaction is executed by the processor 444 (FIG. 4A), as configured by the PRM application 477 (FIG. 4A), that, in one implementation, causes a session to be set-up between subscriber television system resources to the DHCT 16.

As facilitated by session manager 334 in DNCS 323 (FIG. 3), a session is a logical entity used to define a connection between the DHCT 16 (FIG. 4A) and the VOD content server 322 (FIG. 3) and the resources used to maintain that connection in the subscriber television system. Session manager 334 coordinates and effects the signaling required to implement the session which is preferably defined by the MPEG-2 standard ISO/IEC 13818-6 IS (MPEG-2 DSM-CC). Upon a session setup request generated by the DHCT 16 (usually in response to a request from a subscriber), the DNCS 323 verifies the eligibility of the DHCT 16 to receive the PRM service. The amount of bandwidth that will be reserved for the duration of the PRM service session is communicated to the relevant servers and headend 11 (FIG. 3) components. Via the messaging capabilities of DNCS 323, the PRM application server 319 (FIG. 3) sends a message to the DHCT 16 that indicates that it is ready to begin delivering the video content using the resources allocated. The DHCT 16 receives information in the message identifying the QAM modulator 324 (FIG. 3) that is transmitting the video content (and hence where to tune to receive the requested content) and the bandwidth allocated to deliver the service. After a session has been established, the DHCT 16 communicates directly with the server in which the content resides, as identified to DHCT 16 by PRM application server 319, to

facilitate delivery of the requested PRM service. In certain instances, PRM application server 319 may contain the requested content. Throughout the course of time that a PRM service is active, further messaging is conducted between the respective DHCT 16 receiving the PRM content and the PRM application server 319 to monitor the status of the session, as provisioned by the signaling and messaging mechanisms and capabilities in the network. In one implementation, PRM content is delivered via the BFS server 328, where a session need not be established. However, the DNCS 323 allocates resources for the download of requested PRM content whether a session set-up is required or not, for the duration of time required to effect the download. In one embodiment, the download is effected in a series of intervals scheduled throughout pockets of time for which network resources are projected to be available or as they become available.

The PRM application 477 (FIG. 4A) provides for a plurality of GUIs when PRM content, selected by a user in one of the PRM content purchase screens (e.g. example screen display 1200 in FIG. 12), is unavailable. The GUI screens that are prompted when PRM content is unavailable are prompted using different information than the information that is used for the initial PRM purchase screens. For example, the download options list 1246 (FIG. 12) provides the user with a list of options anticipated via the planning and scheduling mechanisms discussed in association with FIGs. 5 and 6. That is, options are based on a projected bandwidth usage, peak times, etc., that are all factors relevant to furnishing the GUI download options list 1246 of FIG. 12. Nevertheless, projected versus actual resource availability can differ throughout the course of time or at different instances throughout the course of time. For actual PRM service consumption, resource allocation for the requested PRM content, delivered according to download options selected via the purchase screen 1200 (FIG. 12), has to be allocated and assigned by the DNCS 323 (FIG. 3) to the subscriber for consumption, and thus the PRM application 477 waits for a grant acknowledgement from the DNCS 323. Thus, when a subscriber selects a download option, mechanisms are put into effect which may result in the identification of insufficient resources to effect the PRM download as initially requested by the subscriber.

As indicated above, the PRM application client 477 (FIG. 4A) will receive notice from the DNCS 323 (FIG. 3) when the resources necessary to fulfill the requested download cannot be met. The PRM application client 477 will responsively generate an unavailable-service barker comprising a choice of alternate download options, as will be described below in association with FIG.s 13-19. Alternatively, the unavailable-service

barker can be generated at the headend 11 (FIG. 3). FIGs. 13- 19 are screen diagrams depicting example unavailable-service barker screens that provide the user with a notice of unavailability of requested PRM service and alternative download options in the event of the service unavailability. As described above, the DNCS 323, upon receiving a request that resources could not be allocated during the scheduled time requested, determines when the download can be available and forwards these options to the PRM application client 477 for presentation to the user via a GUI presented, in one implementation, as an unavailable-service barker. FIG. 13 is a screen diagram depicting an example barker screen 1300 resulting when a particular subscriber request for PRM content cannot be fulfilled. For this example, and others that follow, assume the highlighted user download selection made in the example purchase screen 1200 of FIG. 12, with the understanding that similar mechanisms are employed to present alternate download options when PRM content associated with a different initial download option is selected. Top portion 1351 contains a heading describing the problem to the user, a bottom portion 1352 illustrating relevant navigation button(s) available on the remote control device 480 (FIG. 4B) for interacting with the example barker screen 1300, and a top center portion 1353 which provides the user with a message, for example: "SORRY, PRM SERVICE IS CURRENTLY UNAVAILABLE FOR YOUR SCHEDULED 10:00 DOWNLOAD. SELECT AN AVAILABLE OPTION OR "C" TO CANCEL". The user may use up arrow 1360 or down arrow 1364 to advance the highlighted box 1366 over the desired download option from download options list 1354. The user may then enter their selection by pressing the select button 1362. In this example barker screen 1300, the user has scrolled through the download options list 1354 for download options that provide the initially requested PRM content at an earlier time.

Download option list 1354 provides the user with a list of available download options, the content quality (e.g. high definition television versus standard definition) if different from the content quality initially selected, and price (if different from the price of the initial selection). The download options will be generated using information stored in the PRM database 481 (FIG. 4A) for PRM application 477 (Fig. 4A) similar to the database retrieval and presentation mechanisms employed to generate the initial PRM content purchase screen (e.g. purchase screen 1200 of FIG. 12). Alternatively, content quality and price can always be displayed. Alternatively, a screen may be presented such that the user is presented with a button to select alternative download options from purchase screens, such as for example, purchase screen 1200 (FIG. 12). Also, as

described above, there exists a variety of information collected in the PRM database 481 (FIG. 4A) that can be used for display presentation to the user. In this example, the user has scrolled through the list to find that the PRM content can be downloaded at an earlier time than the time that the user initially requested. The screen display may present the alternate options at the same price, or at a different price, or no price, depending on the several pricing factors discussed above in association with the purchase screen 1200 of FIG. 12.

FIG. 14 is a screen diagram of an example screen display 1400 that depicts the situation where the alternate download selection scrolled to and displayed in download options list 1454 presents a download option that is scheduled for a later time. As noted, the user is presented with a message that a selected download option, such as that selected in FIG. 12 or similar screen, could not be met. Further, a list of available options are presented in download options list 1454 that the user can scroll through to find a suitable alternative to his or her initial selection of PRM content. The user has scrolled to a point in the list that presents an option to choose a later time for the download. FIG. 15 is a screen diagram of an example screen display 1500 that depicts the situation where the selected download from purchase screen 1200 (FIG.12) is unavailable, and the user has scrolled through the download options list 1554 to a download option that offers a different download duration. In this embodiment, the PRM content is transmitted over an extended duration at a lower bandwidth as the bandwidth availability varies throughout the day or non-deterministically as network resources become available. FIG. 16 depicts the situation where the alternate download option from download options list 1654 of example screen display 1600 can be met at the scheduled time requested, but at a quality level different from what was requested initially by the user. For instance, suppose the user has selected a high definition television option for his initial download request. Because standard definition television consumes significantly less bandwidth in comparison to high definition television, the download options presented can include scheduled download times at lower quality levels that may be offered in close time-proximity to the initial requested time of download.

FIG. 17 is a screen diagram of an example screen display 1700 that depicts the situation where the user is presented with a stand-by option. As with the previous example screen displays, the user has scrolled through the list of alternate download options of download options list 1754 and has come to the option that provides the user the choice of waiting a period of time in the stand-by mode. For instance, another

subscriber may cancel a scheduled download that was to take effect in, for example, the next half hour. With the user selecting the stand-by option displayed in the download options list, the bandwidth made available (i.e. "freed-up") via the other subscriber's cancellation is now available to meet the stand-by user request. In one embodiment, the user is presented with a confirmation barker (not shown) that is prompted when the PRM content is available to be downloaded. In another embodiment, the download can take place and the user can be notified while the download is occurring, or the user can be notified after the download has occurred, or both. In another embodiment, the user can be notified of the download by an LED display on the DHCT. In another embodiment, the user can be notified by an audio signal, or a tone. The audio signal, or tone, can be implemented alone or in concert with the visual notification.

FIG. 18 is a screen diagram of an example screen display 1800 that depicts the situation where the user scrolls to an option that provides an alternate PRM content title (e.g. movie title, like *American Psycho*) for the scheduled time. This option can be presented, for instance, at a reduced charge in comparison to the scheduled download, or in other embodiments, a reduced charge relative to standard pricing for the scheduled download. In other implementations, the price can be the same or greater than the initially requested selection. FIG. 19 depicts the situation where the user has scrolled to an "over-ride" option. An "over-ride" option is where the user can request that he or she receive the initially requested PRM content at the scheduled time, despite the unavailable notice, but the "over-ride" option can be at a higher price than the option initially selected. In this option, bandwidth can be preserved by the system operator for situations where users just need to have the PRM content downloaded at the desired time. The option can be presented at a higher price than is typically offered for that PRM content.

The DNCS 323 operating software and the PRM application client 477 which comprise an ordered listing of executable instructions for implementing logical functions, can be embodied in any computer-readable medium for use by or in connection with an instruction execution system, apparatus, or device, such as a computer-based system, processor-containing system, or other system that can fetch the instructions from the instruction execution system, apparatus, or device and execute the instructions. In the context of this document, a "computer-readable medium" can be any means that can contain, store, communicate, propagate, or transport the program for use by or in connection with the instruction execution system, apparatus, or device. The computer readable medium can be, for example but not limited to, an electronic, magnetic, optical,

electromagnetic, infrared, or semiconductor system, apparatus, device, or propagation medium. More specific examples (a nonexhaustive list) of the computer-readable medium would include the following: an electrical connection (electronic) having one or more wires, a portable computer diskette (magnetic), a random access memory (RAM) (magnetic), a read-only memory (ROM) (magnetic), an erasable programmable read-only memory (EPROM or Flash memory) (magnetic), an optical fiber (optical), or a portable compact disc read-only memory (CDROM) (optical). Note that the computer-readable medium could even be paper or another suitable medium upon which the program is printed, as the program can be electronically captured, via for instance optical scanning of the paper or other medium, then compiled, interpreted, or otherwise processed in a suitable manner if necessary, and then stored in a computer memory.

It is emphasized that the above-described embodiments of the present invention, particularly any "preferred embodiments", are merely possible examples of the implementations, among others, that are merely set forth for a clear understanding of the principles of the invention. It will be apparent to those skilled in the art that many modifications and variations may be made to the embodiments of the present invention, as set forth above, without departing substantially from the principles of the present invention. All such modifications and variations are intended to be included herein within the scope of the disclosure and present invention and protected by the following claims.

20

CLAIMS

Therefore, having thus described the invention, at least the following is claimed:

1. A method for providing improved availability of purchasable recordable media content downloaded from a remote server, said method comprising the steps of:
providing a download option to a user; and
updating the download option proximately in time to when a change in download resources changes the availability of the download option.
2. The method of claim 1, further comprising the step of receiving notice from the remote server when the download resources change.
3. The method of claim 1, further comprising the step of displaying the download option on a display device.
4. The method of claim 1, wherein the step of updating further comprises the step of omitting the download option that is no longer available to the user due to a greater than scheduled use of the download resources.
5. The method of claim 1, wherein the step of updating further comprises the step of adding a download option that is available to the user due to a less than scheduled use of the download resources.
6. The method of claim 5, wherein the added download option is available due to a second user canceling a previously selected download option.
7. The method of claim 5, wherein the added download option is available to the user over a plurality of time intervals.
8. The method of claim 1, wherein the step of updating occurs on a periodic schedule ahead of the start time of a next predefined download schedule.
9. The method of claim 1, wherein the step of updating occurs upon the user requesting the download option.

1
1 10. The method of claim 1, wherein the step of updating further comprises the step of
2 updating pricing for the download option.

1
1 11. The method of claim 1, further comprising the step of requesting the download of
2 the purchasable recordable media content, wherein said download is defined by the
3 download option that is selected by the user.

1
1 12. The method of claim 11, wherein the purchasable recordable media content is
2 downloaded as an in-band file transmission.

1
1 13. The method of claim 11, wherein the purchasable recordable media content is
2 downloaded as an out-of-band file transmission.

1
1 14. The method of claim 11, wherein the purchasable recordable media content is
2 downloaded as a video on demand session, in-band transmission.

1
1 15. The method of claim 11, wherein the purchasable recordable media content is
2 downloaded throughout a duration of a plurality of time intervals depending in part on
3 whether the download resources are available for providing the purchasable recordable
4 media content to the user.

1
1 16. The method of claim 11, wherein the purchasable recordable media content to be
2 downloaded is stored in a video on demand server.

1
1 17. The method of claim 11, wherein the purchasable recordable media content to be
2 downloaded is stored in a broadcast file server.

1
1 18. The method of claim 1, wherein the download resources comprise downstream
2 bandwidth, signaling support, and server storage.

1
1 19. The method of claim 1, further comprising the step of notifying the user when the
2 download of the purchasable recordable media content is completed.

1 20. The method of claim 19, wherein the step of notifying further includes the step of
2 providing an audible signal.

1 21. The method of claim 19, wherein the step of notifying further includes the step of
2 providing a graphical message on a display device.

1 22. The method of claim 19, wherein the step of notifying further includes the step of
2 providing a displayed code on a media client device.

1 23. The method of claim 19, wherein the step of notifying further includes the step of
2 providing visual and aural notification.

1 24. The method of claim 1, further comprising the step of storing purchasable
2 recordable media content information, the download option, and a pricing option
3 associated with the download option, in a data structure.

1 25. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the purchasable
4 recordable media content to be downloaded earlier in time than the initially selected
5 download option.

1 26. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the purchasable
4 recordable media content to be downloaded at a later time than the initially selected
5 download option.

1 27. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the purchasable
4 recordable media content to be downloaded over a different duration than the initially
5 selected download option.

1 28. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the purchasable
4 recordable media content to be downloaded at the same time as the initially selected
5 download option, but at a different quality level.

1 29. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the purchasable
4 recordable media content to be downloaded at a different time and at a different quality
5 level than the initially selected download option.

1 30. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables the user to be placed
4 on stand-by for receiving the purchasable recordable media content of the initially
5 selected download option.

1 31. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an updated download option that, if selected, enables other purchasable
4 recordable media content to be downloaded in place of the purchasable recordable media
5 content of the initially selected download option.

1 32. The method of claim 1, further comprising the steps of providing the user notice
2 that the download option, selected before the download resource change, is unavailable,
3 and providing an over-ride option that, if selected, enables the user to over-ride the
4 unavailability status and receive the initially selected purchasable recordable media
5 content by paying a premium.

1 33. The method of claim 1, wherein the steps of providing and updating the download
2 option further include the steps of providing and updating pricing for the download
3 option.

1 34. The method of claim 1, wherein the steps of providing and updating further
2 include the steps of providing and updating a plurality of download options.

1 35. The method of claim 1, further comprising the step of downloading the
2 purchasable recordable media content into a portable medium in a portable media drive
3 coupled to a media client device at a faster rate than the real-time playback rate.

1 36. The method of claim 1, further comprising the step of downloading the
2 purchasable recordable media content into a portable medium in a portable media drive
3 coupled to a media client device at a slower rate than the real-time playback rate.

1 37. A media system for providing improved availability of purchasable recordable
2 media content downloaded from a remote server, said media system comprising:
3 a memory with logic; and
4 a processor configured with the logic to provide a download option to a user,
5 wherein the processor is further configured with the logic to update the download option
6 proximately in time to when a change in download resources changes the availability of
7 the download option.

1 38. The media system of claim 37, wherein the processor is further configured with
2 the logic to receive notice from the remote server when the download resources change.

1 39. The media system of claim 37, wherein the processor is further configured with
2 the logic to display the download option on a display device.

1 40. The media system of claim 37, wherein the processor is further configured with
2 the logic to omit the download option that is no longer available to the user due to a
3 greater than scheduled use of the download resources.

1 41. The media system of claim 37, wherein the processor is further configured with
2 the logic to add a download option that is available to the user due to a less than
3 scheduled use of the download resources.

1 42. The media system of claim 41, wherein the added download option is available
2 due to a second user canceling a previously selected download option.

1 43. The media system of claim 41, wherein the added download option is available to
2 the user over a plurality of time intervals.

1 44. The media system of claim 37, wherein the processor is further configured with
2 the logic to update on a periodic schedule ahead of the start time of a next predefined
3 download schedule.

1 45. The media system of claim 37, wherein the processor is further configured with
2 the logic to update upon the user requesting the download option.

1 46. The media system of claim 37, wherein the processor is further configured with
2 the logic to update pricing for the download option.

1 47. The media system of claim 37, wherein the processor is further configured with
2 the logic to request the download of the purchasable recordable media content, wherein
3 said download is defined by the download option that is selected by the user.

1 48. The media system of claim 47, wherein the purchasable recordable media content
2 is downloaded as an in-band file transmission.

1 49. The media system of claim 47, wherein the purchasable recordable media content
2 is downloaded as an out-of-band file transmission.

1 50. The media system of claim 47, wherein the purchasable recordable media content
2 is downloaded as a video on demand session, in-band transmission.

1 51. The media system of claim 47, wherein purchasable recordable media content is
2 downloaded throughout a duration of a plurality of time intervals depending in part on
3 whether the download resources are available for providing the purchasable recordable
4 media content to the user.

1 52. The media system of claim 47, wherein the purchasable recordable media content
2 to be downloaded is stored in a video on demand server.

1 53. The media system of claim 47, wherein the purchasable recordable media content
2 to be downloaded is stored in a broadcast file server.

1 54. The media system of claim 37, wherein the download resources comprise
2 downstream bandwidth, signaling support, and server storage.

1 55. The media system of claim 37, wherein the processor is further configured with
2 the logic to notify the user when the download of the purchasable recordable media
3 content is completed.

1 56. The media system of claim 55, wherein the processor is further configured with
2 the logic to provide an audible signal.

1 57. The media system of claim 55, wherein the processor is further configured with
2 the logic to provide a graphical message on a display device.

1 58. The media system of claim 55, wherein the processor is further configured with
2 the logic to provide a displayed code on a media client device.

1 59. The media system of claim 55, wherein the processor is further configured with
2 the logic to provide visual and aural notification.

1 60. The media system of claim 37, wherein the processor is further configured with
2 the logic to store purchasable recordable media content information, the download option,
3 and a pricing option associated with the download option, in a data structure.

1 61. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the purchasable recordable media content to be downloaded earlier in
5 time than the initially selected download option.

1
1 62. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the purchasable recordable media content to be downloaded at a later
5 time than the initially selected download option.

1
1 63. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the purchasable recordable media content to be downloaded over a
5 different duration than the initially selected download option.

1
1 64. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the purchasable recordable media content to be downloaded at the
5 same time as the initially selected download option, but at a different quality level.

1
1 65. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the purchasable recordable media content to be downloaded at a
5 different time and at a different quality level than the initially selected download option.

1
1 66. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,
4 if selected, enables the user to be placed on stand-by for receiving the purchasable
5 recordable media content of the initially selected download option.

1
1 67. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an updated download option that,

4 if selected, enables other purchasable recordable media content to be downloaded in place
5 of the purchasable recordable media content of the initially selected download option.

1
1 68. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide the user notice that the download option, selected before the
3 download resource change, is unavailable, and provide an over-ride option that, if
4 selected, enables the user to over-ride the unavailability status and receive the initially
5 selected purchasable recordable media content by paying a premium.

1
1 69. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide and update pricing for the download option.

1
1 70. The media system of claim 37, wherein the processor is further configured with
2 the logic to provide and update a plurality of download options.

1
1 71. The media system of claim 37, wherein the processor is further configured with
2 the logic to download the purchasable recordable media content into a portable medium
3 in a portable media drive coupled to a media client device at a faster rate than the real-
4 time playback rate.

1
1 72. The media system of claim 37, wherein the processor is further configured with
2 the logic to download the purchasable recordable media content into a portable medium
3 in a portable media drive coupled to the media client device at a slower rate than the real-
4 time playback rate.

1
1 73. The media system of claim 37, wherein the memory, the logic, and the processor
2 are located in the remote server.

1
1 74. The media system of claim 37, wherein the memory, the logic, and the processor
2 are located in a remote digital network control system.

1
1 75. The media system of claim 37, wherein the memory, the logic, and the processor
2 are located in a media client device.

1 76. A method for providing improved availability of purchasable recordable media
2 content downloaded from a remote server, said method comprising the steps of:

3 providing download options to a user;

4 adding a new download option proximately in time to when a portion of
5 download resources are freed up;

6 omitting one of the download options proximately in time to when the download
7 resources are insufficient to support the omitted download option; and

8 providing alternate download options after one of the download options has been
9 selected but the download resources are insufficient to support the selected
10 download option.

1 77. The method of claim 76, further comprising the step of adapting the download
2 options over a plurality of time intervals.

1 78. A media system for providing improved availability of purchasable recordable
2 media content downloaded from a remote server, said media system comprising:

3 a memory with logic; and

4 a processor configured with the logic to provide a download option to providing
5 download options to a user, wherein the processor is further configured
6 with the logic to add a new download option proximately in time to when a
7 portion of download resources are freed up, wherein the processor is
8 further configured with the logic to omit one of the download options
9 proximately in time to when the download resources are insufficient to
10 support the omitted download option, wherein the processor is further
11 configured with the logic to provide alternate download options after one
12 of the download options has been selected but the download resources are
13 insufficient to support the selected download option.

1 79. The media system of claim 78, wherein the processor is further configured with
2 the logic to adapt the download options over a plurality of time intervals.

1 80. A method for providing improved availability of purchasable recordable media
2 content downloaded from a remote server, said method comprising the steps of:

3 providing download options and pricing to a user;

receiving notice from the remote server when download resources change, wherein the download resources comprise downstream bandwidth, signaling support, and server storage;

adding a new download option and pricing proximately in time to when a portion of the download resources used are less than a scheduled use of the download resources;

omitting one of the download options and the pricing for the omitted download option proximately in time to when the download resources are greater than the scheduled use of the download resources;

providing alternate download options and alternate pricing after one of the download options has been selected but the download resources are insufficient to support the selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables the purchasable recordable media content to be downloaded earlier in time than the initially selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables the purchasable recordable media content to be downloaded at a later time than the initially selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables the purchasable recordable media content to be downloaded over a different duration than the initially selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables the purchasable recordable media content to be downloaded at the same time as the initially selected download option, but at a different quality level;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated

download option that, if selected, enables the purchasable recordable media content to be downloaded at a different time and at a different quality level than the initially selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables the user to be placed on stand-by for receiving the purchasable recordable media content of the initially selected download option; providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an updated download option that, if selected, enables other purchasable recordable media content to be downloaded in place of the purchasable recordable media content of the initially selected download option;

providing the user notice that one of the download options, selected before the download resource change, is unavailable, and providing an over-ride option that, if selected, enables the user to over-ride the unavailability status and receive the initially selected purchasable recordable media content by paying a premium;

receiving purchasable recordable media content according to the selected alternate download option; and

notifying the user when the download of the purchasable recordable media content is completed.

81. A media system for providing improved availability of purchasable recordable media content downloaded from a remote server, said media system comprising:

a memory with logic; and

a processor configured with the logic to provide download options and pricing to a user, wherein the processor is further configured with the logic to receive notice from the remote server when download resources change, wherein the download resources comprise downstream bandwidth, signaling support, and server storage, wherein the processor is further configured with the logic to add a new download option and pricing proximately in time to when a portion of the download resources used are less than a scheduled use of the download resources, wherein the processor is further

12 configured with the logic to omit one of the download options and the
13 pricing for the omitted download option proximately in time to when the
14 download resources are greater than the scheduled use of the download
15 resources, wherein the processor is further configured with the logic to
16 provide alternate download options and alternate pricing after one of the
17 download options has been selected but the download resources are
18 insufficient to support the selected download option, wherein the processor
19 is further configured with the logic to provide the user notice that one of
20 the download options, selected before the download resource change, is
21 unavailable, and provide an updated download option that, if selected,
22 enables the purchasable recordable media content to be downloaded earlier
23 in time than the initially selected download option, wherein the processor
24 is further configured with the logic to provide the user notice that one of
25 the download options, selected before the download resource change, is
26 unavailable, and provide an updated download option that, if selected,
27 enables the purchasable recordable media content to be downloaded at a
28 later time than the initially selected download option, wherein the
29 processor is further configured with the logic to provide the user notice
30 that one of the download options, selected before the download resource
31 change, is unavailable, and provide an updated download option that, if
32 selected, enables the purchasable recordable media content to be
33 downloaded over a different duration than the initially selected download
34 option, wherein the processor is further configured with the logic to
35 provide the user notice that one of the download options, selected before
36 the download resource change, is unavailable, and provide an updated
37 download option that, if selected, enables the purchasable recordable
38 media content to be downloaded at the same time as the initially selected
39 download option, but at a different quality level, wherein the processor is
40 further configured with the logic to provide the user notice that one of the
41 download options, selected before the download resource change, is
42 unavailable, and provide an updated download option that, if selected,
43 enables the purchasable recordable media content to be downloaded at a
44 different time and at a different quality level than the initially selected
45 download option, wherein the processor is further configured with the

46 logic to provide the user notice that one of the download options, selected
47 before the download resource change, is unavailable, and provide an
48 updated download option that, if selected, enables the user to be placed on
49 stand-by for receiving the purchasable recordable media content of the
50 initially selected download option, wherein the processor is further
51 configured with the logic to provide the user notice that one of the
52 download options, selected before the download resource change, is
53 unavailable, and provide an updated download option that, if selected,
54 enables other purchasable recordable media content to be downloaded in
55 place of the purchasable recordable media content of the initially selected
56 download option, wherein the processor is further configured with the
57 logic to provide the user notice that one of the download options, selected
58 before the download resource change, is unavailable, and provide an over-
59 ride option that, if selected, enables the user to over-ride the unavailability
60 status and receive the initially selected purchasable recordable media
61 content by paying a premium, wherein the processor is further configured
62 with the logic to receive purchasable recordable media content according
63 to the selected alternate download option, wherein the processor is further
64 configured with the logic to notify the user when the download of the
65 purchasable recordable media content is completed.

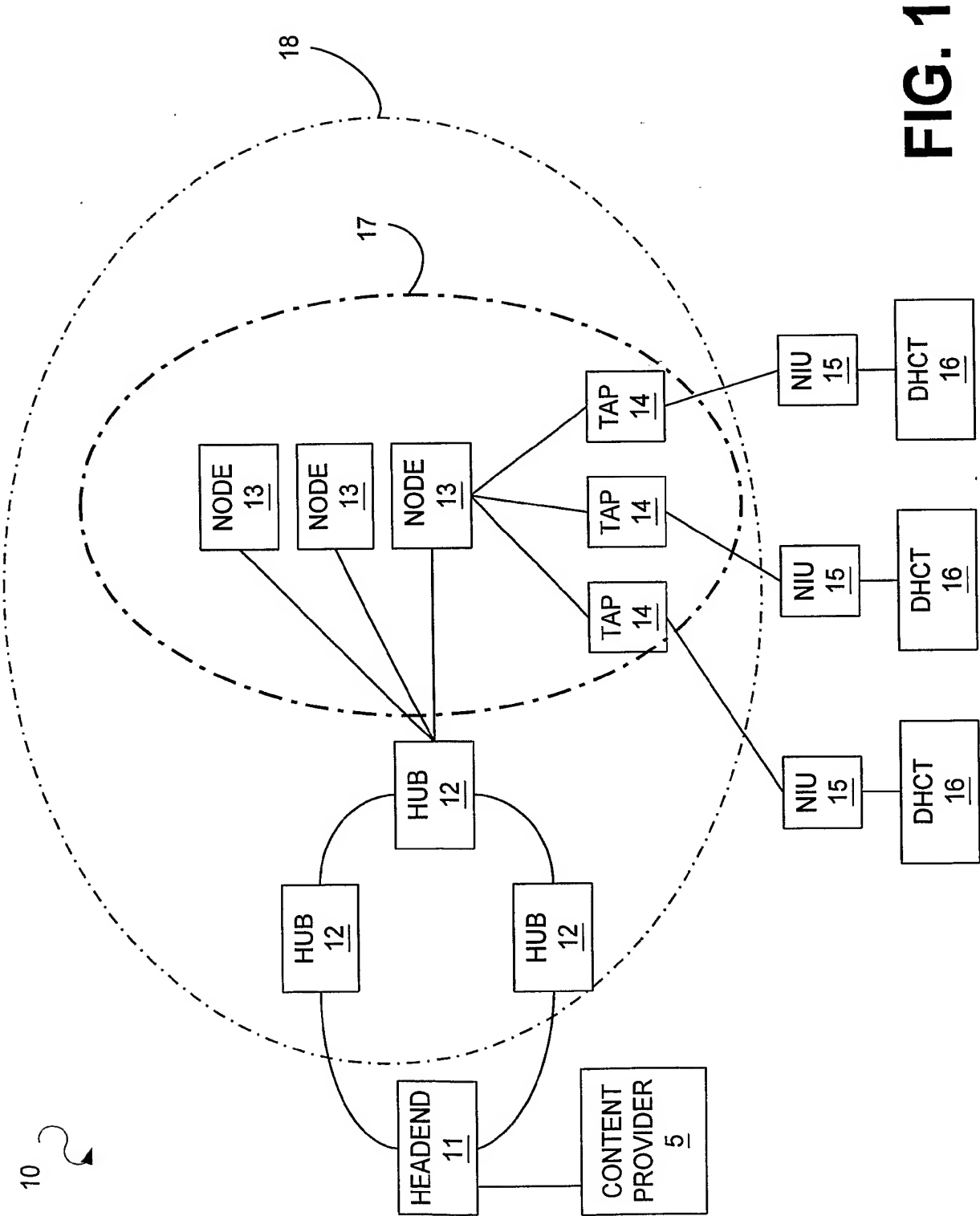


FIG. 1

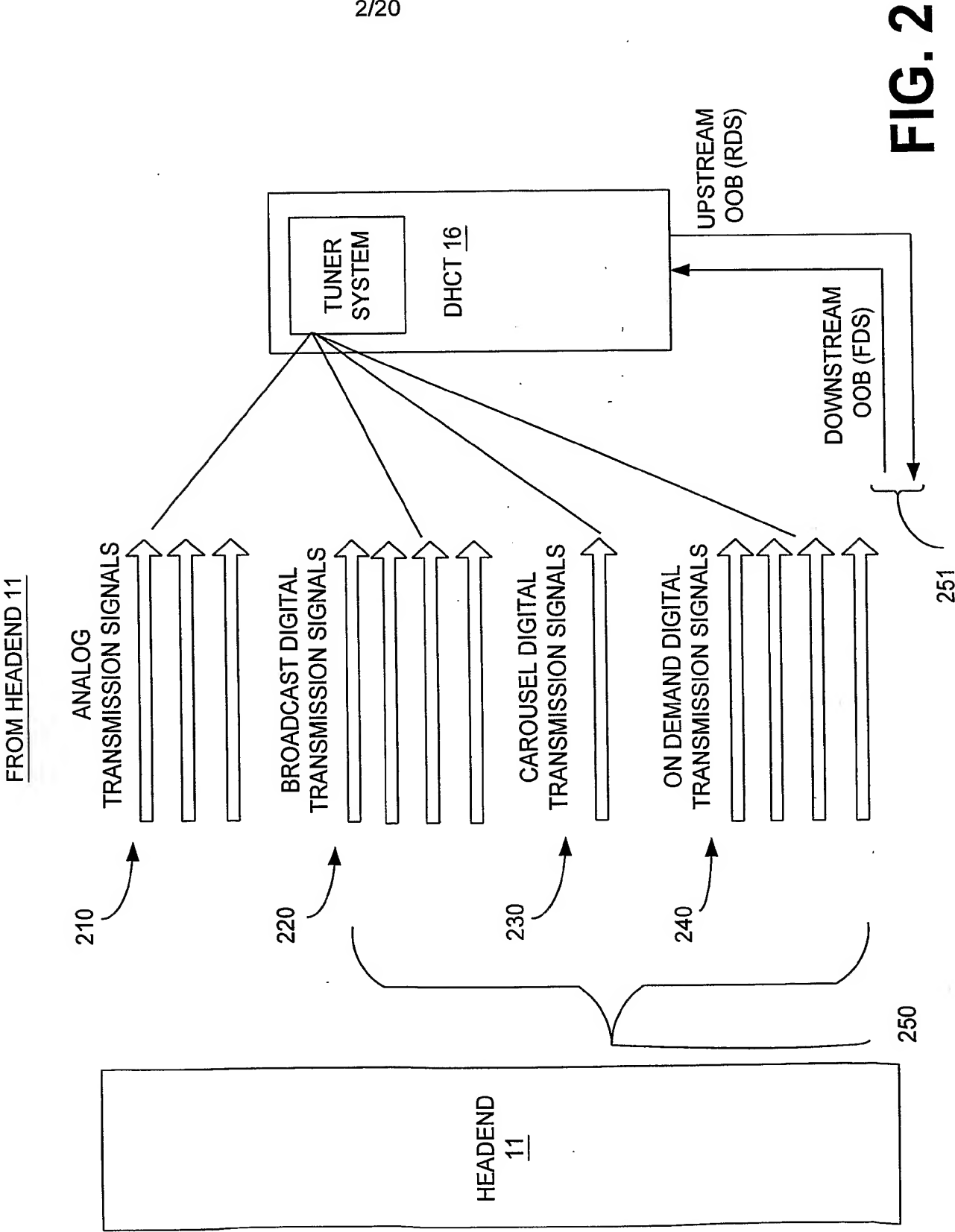
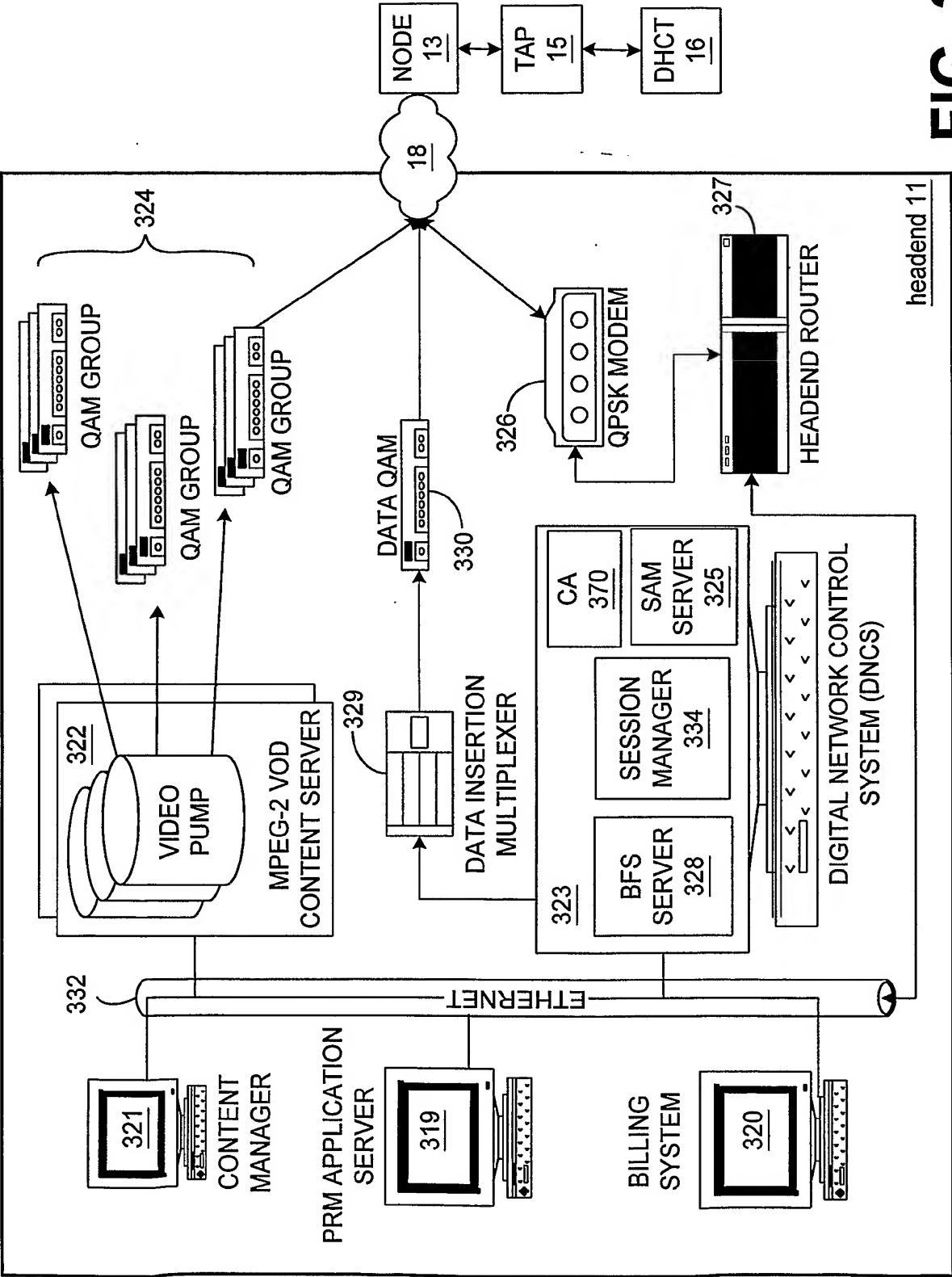


FIG. 2

3/20



headend 11

FIG. 3

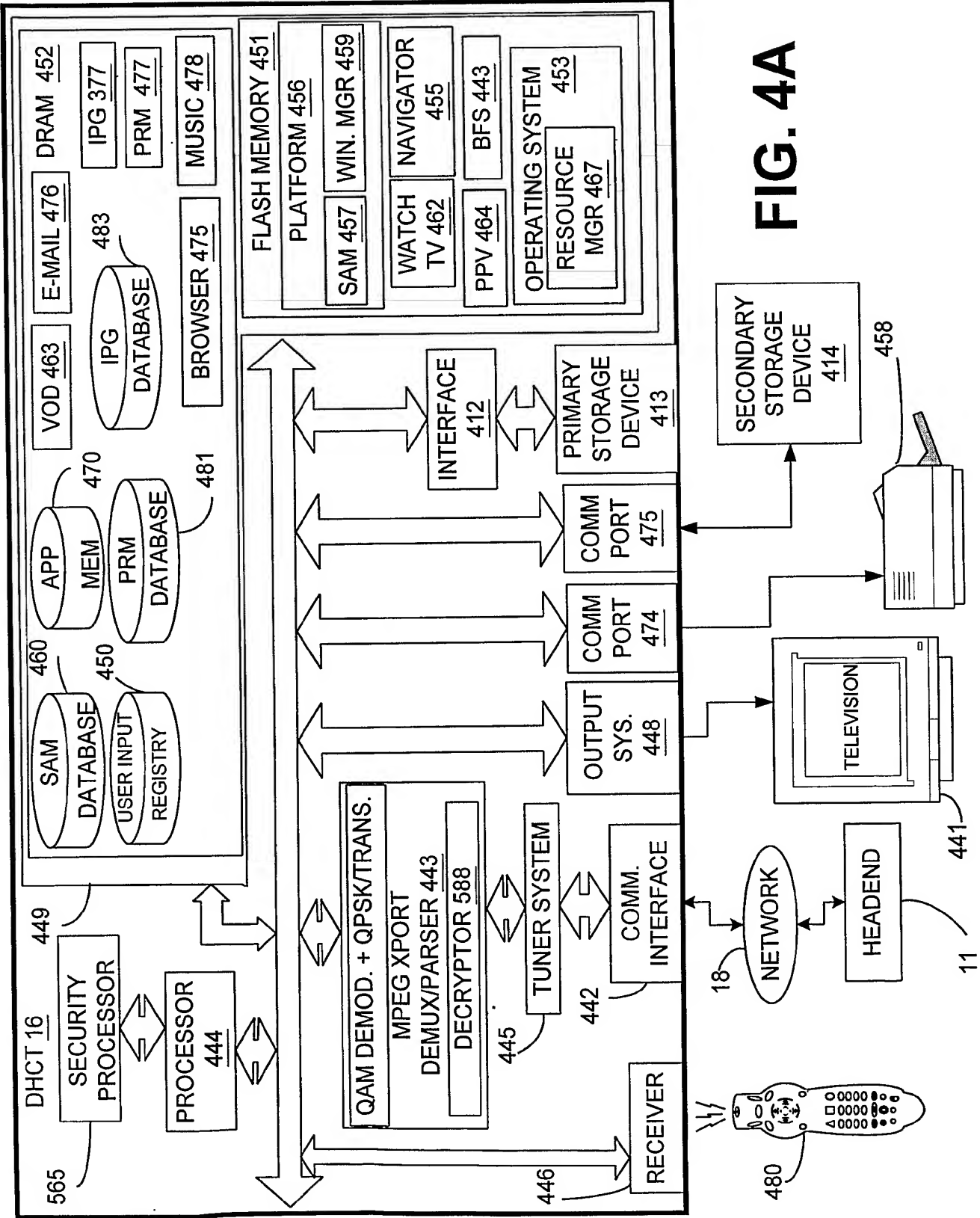


FIG. 4A

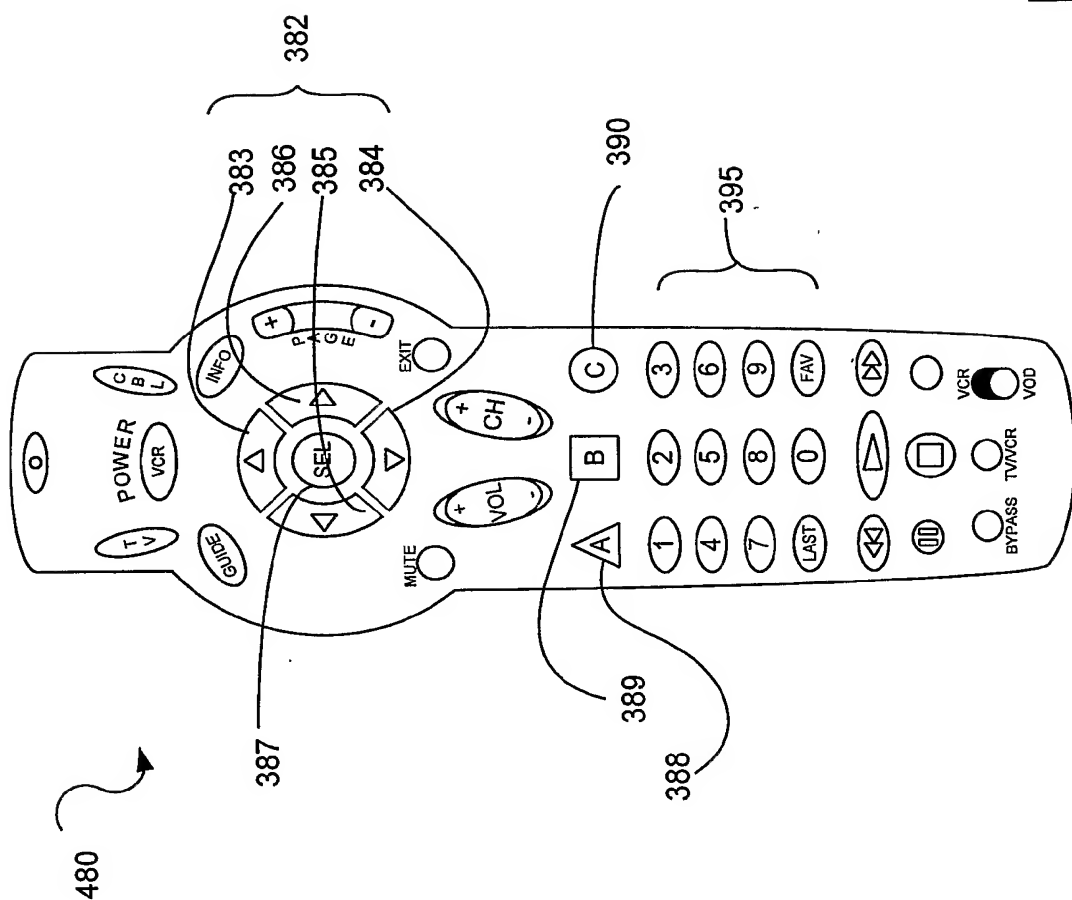


FIG. 4B

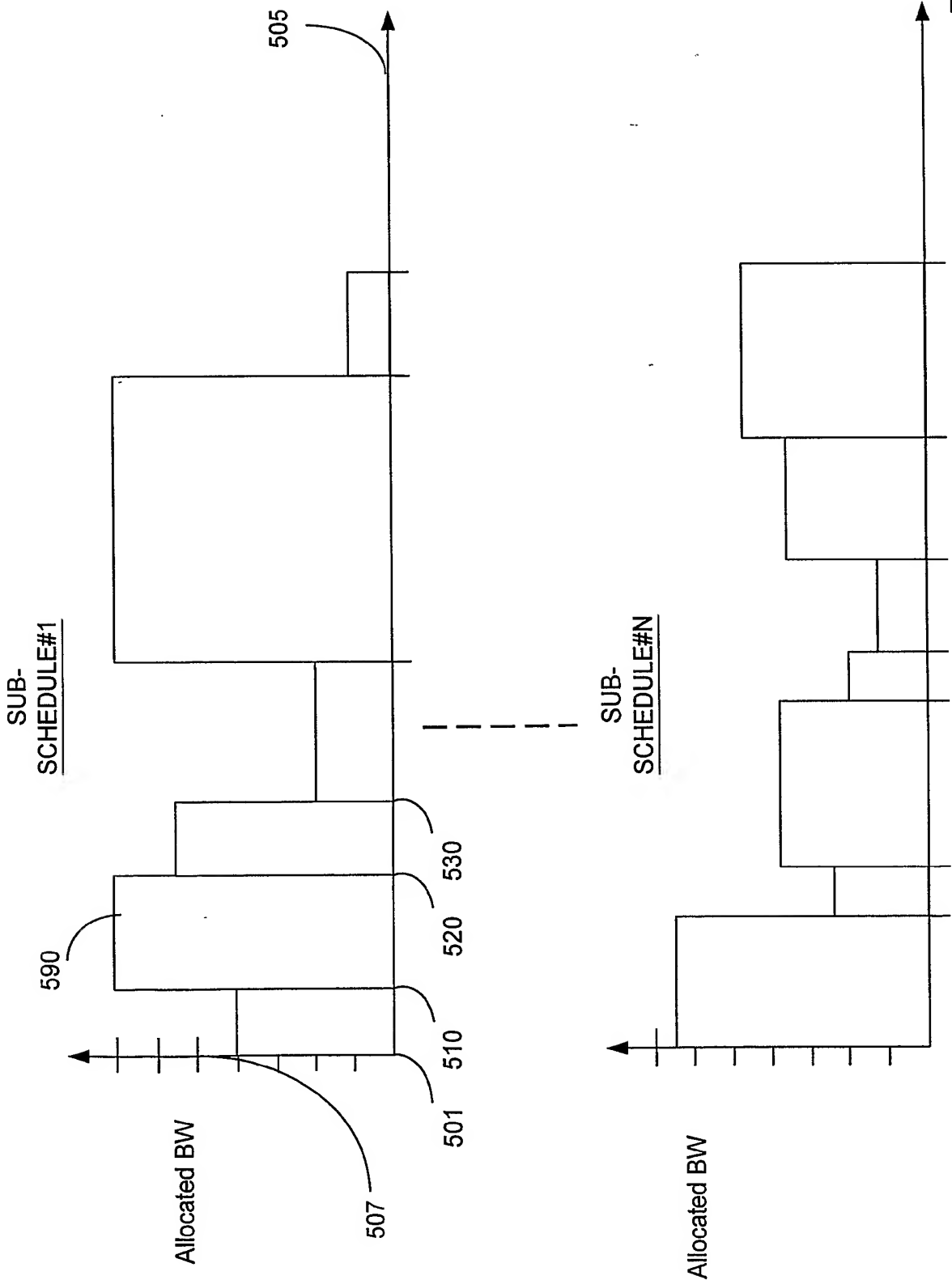
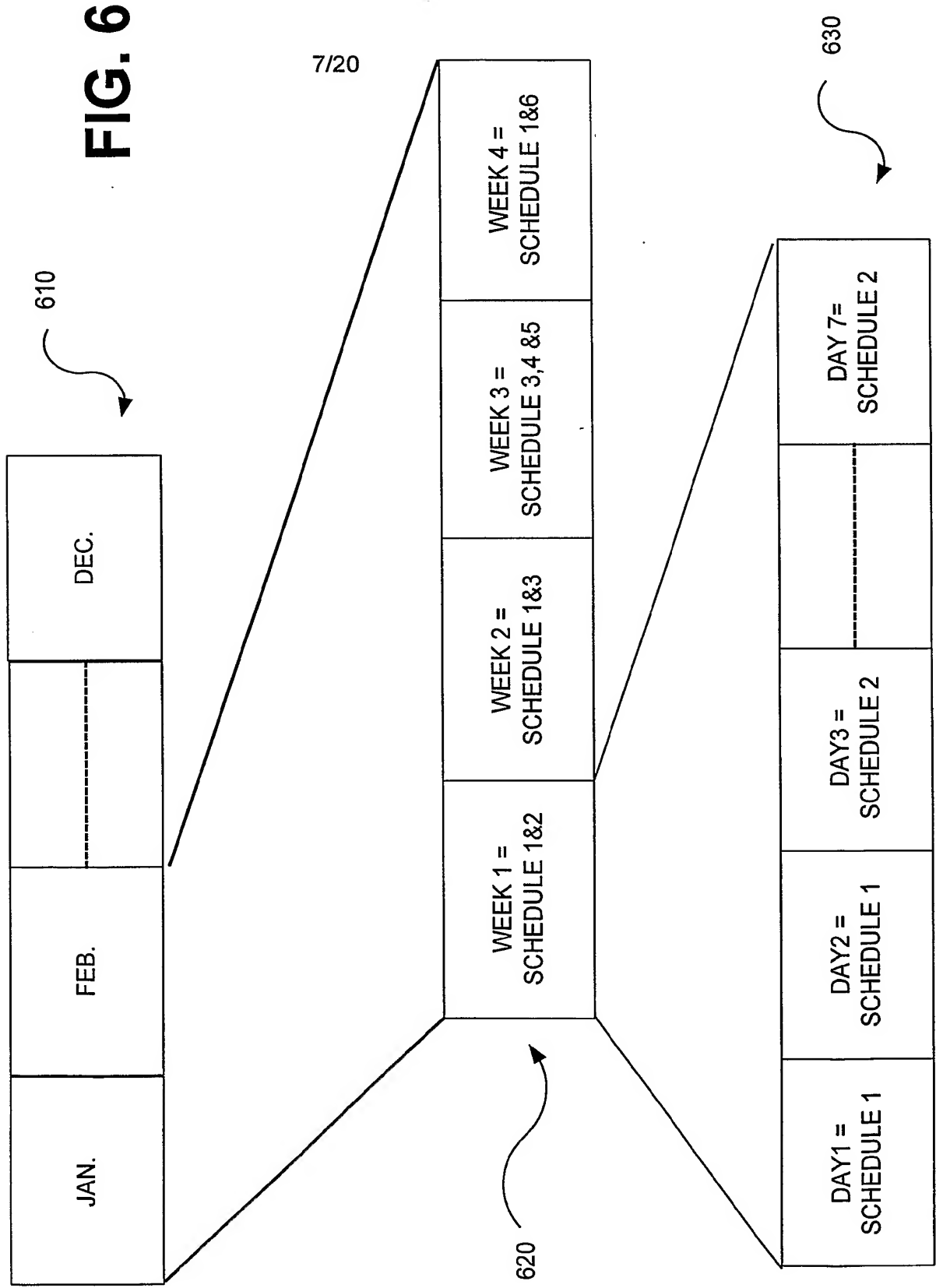


FIG. 5



770



IPG

abc 2					
ABC News 7:00 PM - 7:30 PM Get The Latest News On Campaign 2000					
channel		7:00 PM	7:30 PM	8:00 PM	8:30 PM
etw	301	Extra	Entertainment News	Beach	
ppv	400	Saving Private Ryan CD/DVD		American HistoryCD/DVD	
ABC	2	ABC News	Entertainment Tonight	Who wants to be a Mil ..	
FOX	3	The Drew Carey Show	Home Improvement	Family Guy	Sports
WB	4	The Simpsons	Friends	Buffy The Vampire ...	
tue 7/1		browse by	Date		

8/20

776

FIG. 7

INTERACTIVE PROGRAM GUIDE ACCESS TO SERVICE GUIDE

9/20

SG 01		CURRENT TV PROGRAM			
SERVICE GUIDE		10 TUE 9/1 12:01 PM			
CHANNEL	2:00 PM	2:30 PM	3:00 PM	3:30	
ETW 301	EXTRA	ENTERTAINMENT NEWS			
PPV 400	SAVING PRIVATE RYAN	AMERICAN HISTORY X			
SG 1	SERVICE GUIDE	SERVICE GUIDE	SERVICE GUIDE	SERVICE	
ETV 2	TALK SOUP	EI BEHIND THE SCENES			
TVLD 3	ONE LIFE TO LIVE	GENERAL HOSPITAL			
TUE 9/1		A BROWSE BY		B DATE C ↺	

876

FIG. 8

950

10/20

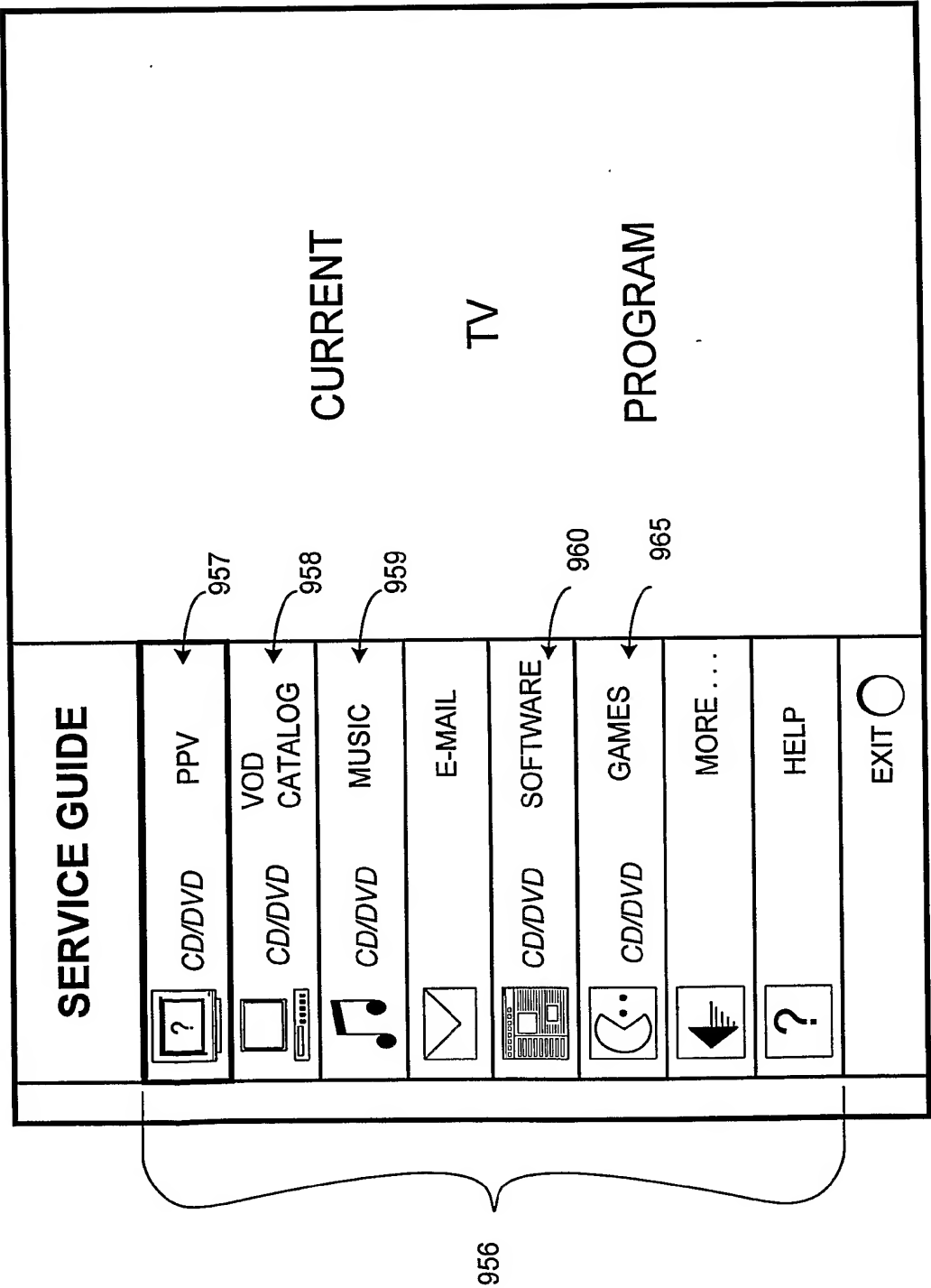


FIG. 9

1050

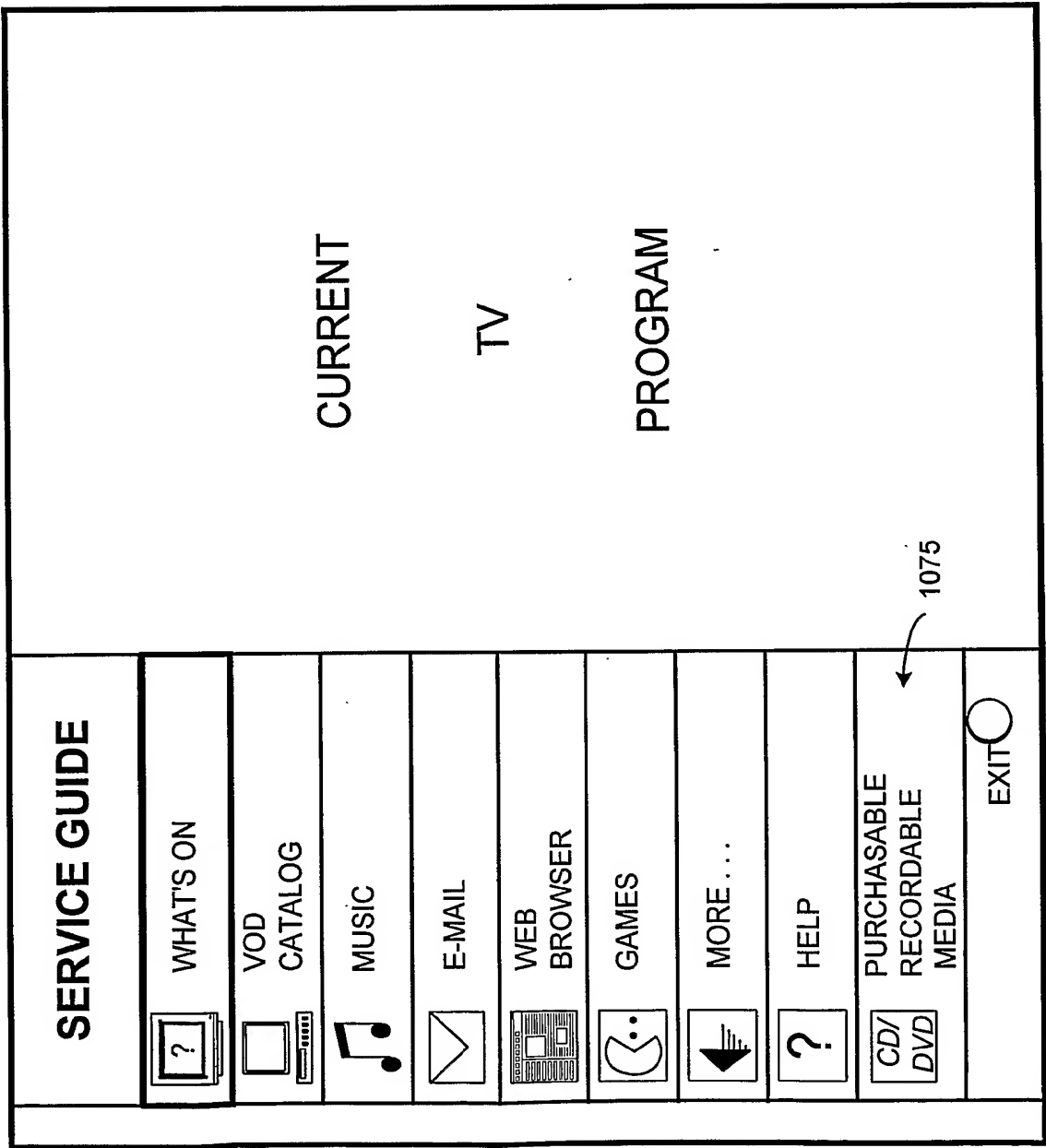


FIG. 10

1170

Video-On-Demand Catalog

Featured Movies

Index

◀ 1999 2000 2001 ▶

◀ SEL ▶

War Zone, 1999

Web of Seduction, 1999

Wild Wild West, 1999

Zero Woman, 1999

American Psycho, 2000

Angela's Ashes, 2000

Any Given Sunday, 2000

Autumn in NY, 2000

Battle Field Earth, 2000

American Psycho

1 hour, 40 minutes.

Available as a recordable media purchase.

A well dressed killer hits the streets. Rated R for strong violence, sexuality, drug use and profanity.

SEL

Rent/
Purchase
Movie

INFO

Details

A Service Guide

B Browse by

C Change Index

12/20

1111

FIG. 11

1177

1176

1173

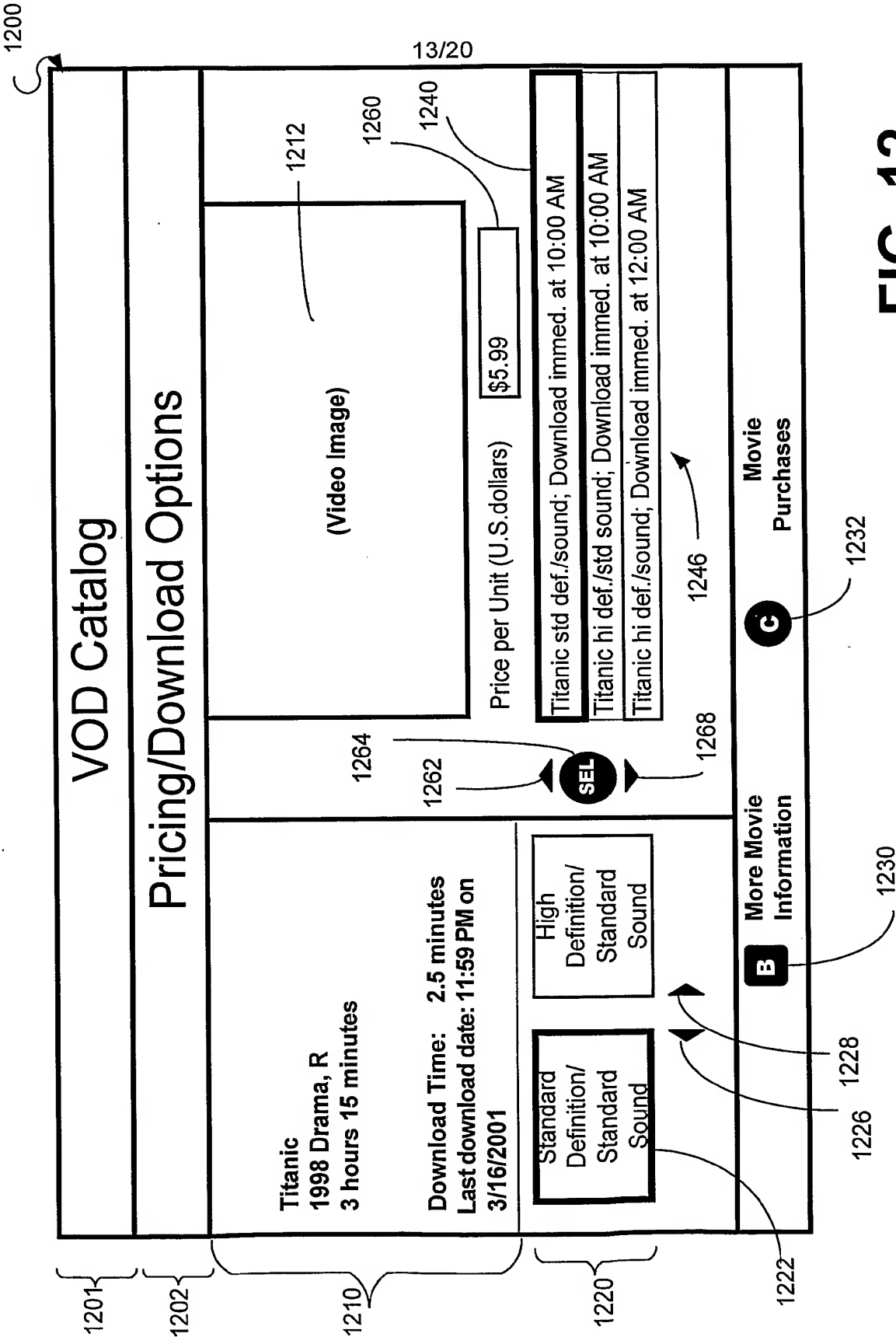


FIG. 12

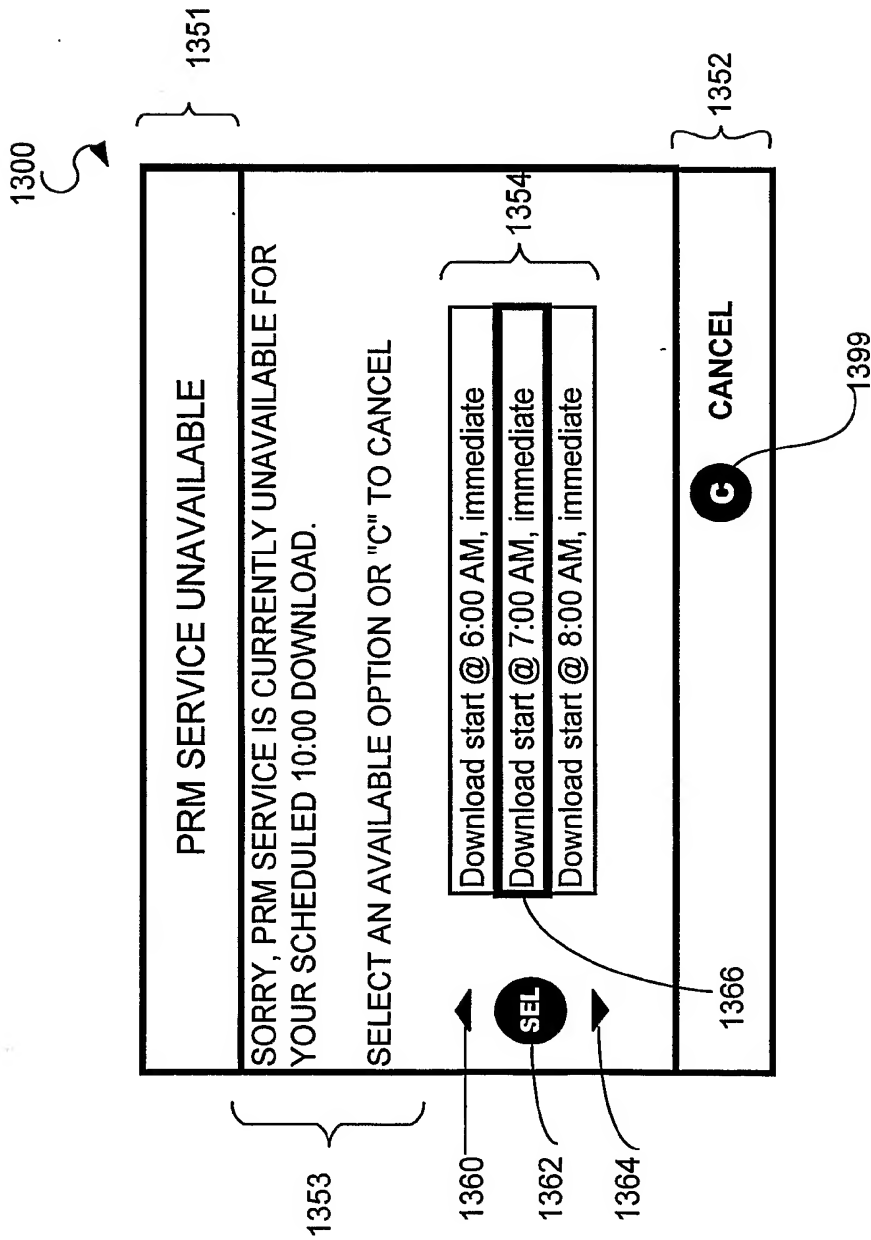


FIG. 13

1400

PRM SERVICE UNAVAILABLE

SORRY, PRM SERVICE IS CURRENTLY UNAVAILABLE FOR YOUR SCHEDULED 10:00 DOWNLOAD.

SELECT AN AVAILABLE OPTION OR "C" TO CANCEL

◀

SEL

▶

Download start @ 12:00 PM, immediate

Download start @ 1:00 PM, immediate

Download start @ 2:00 PM, immediate

1454

1466

C

CANCEL

FIG. 14

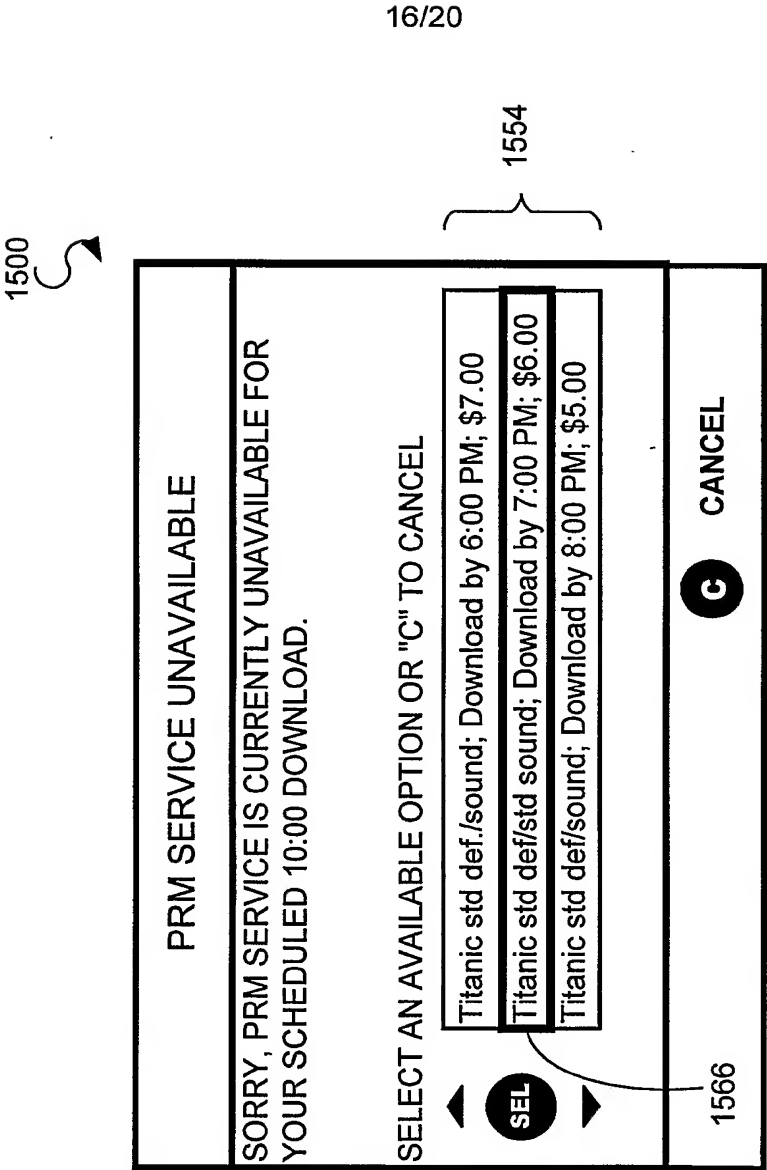


FIG. 15

17/20

1600

PRM SERVICE UNAVAILABLE

SORRY, PRM SERVICE IS CURRENTLY UNAVAILABLE FOR YOUR SCHEDULED 10:00 DOWNLOAD.

SELECT AN AVAILABLE OPTION OR "C" TO CANCEL

◀

SEL

▶

Titanic std def./sound; Download at 10:00 AM; \$7.00

Titanic std def./sound; Download at 11:00 AM; \$6.00

Titanic std def./sound; Download at 12:00 AM; \$5.00

C

CANCEL

1654

1652

FIG. 16

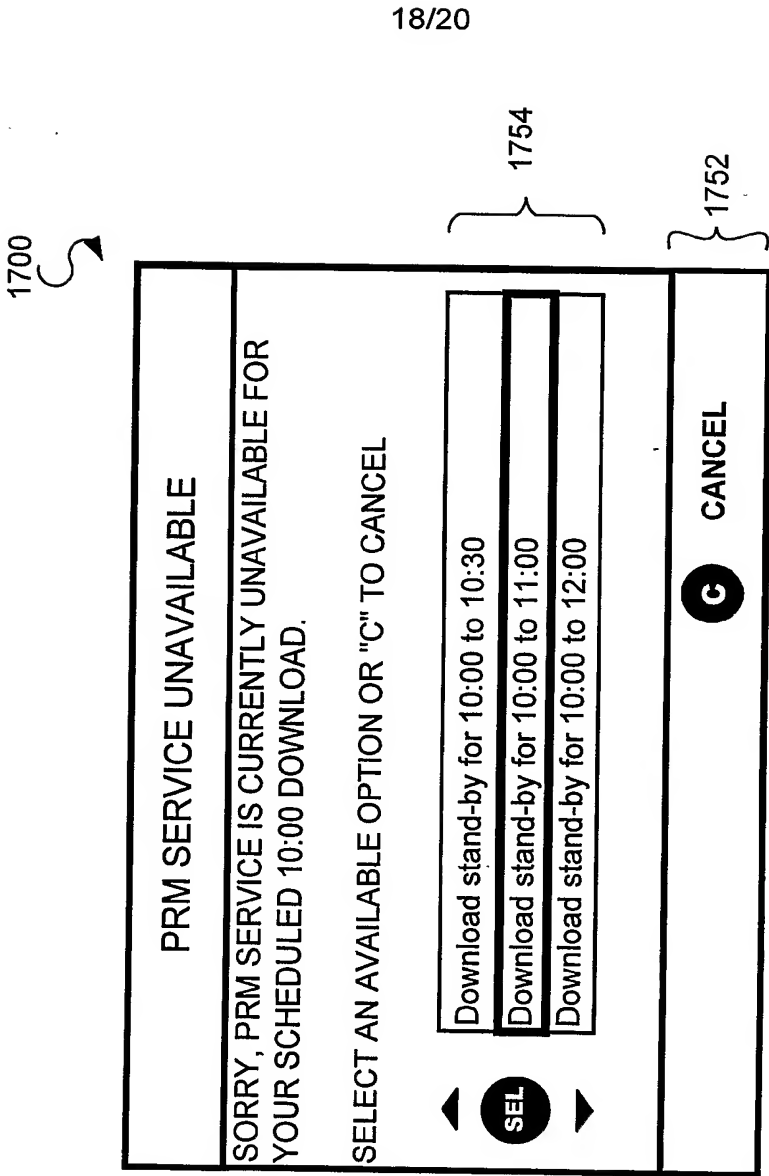


FIG. 17

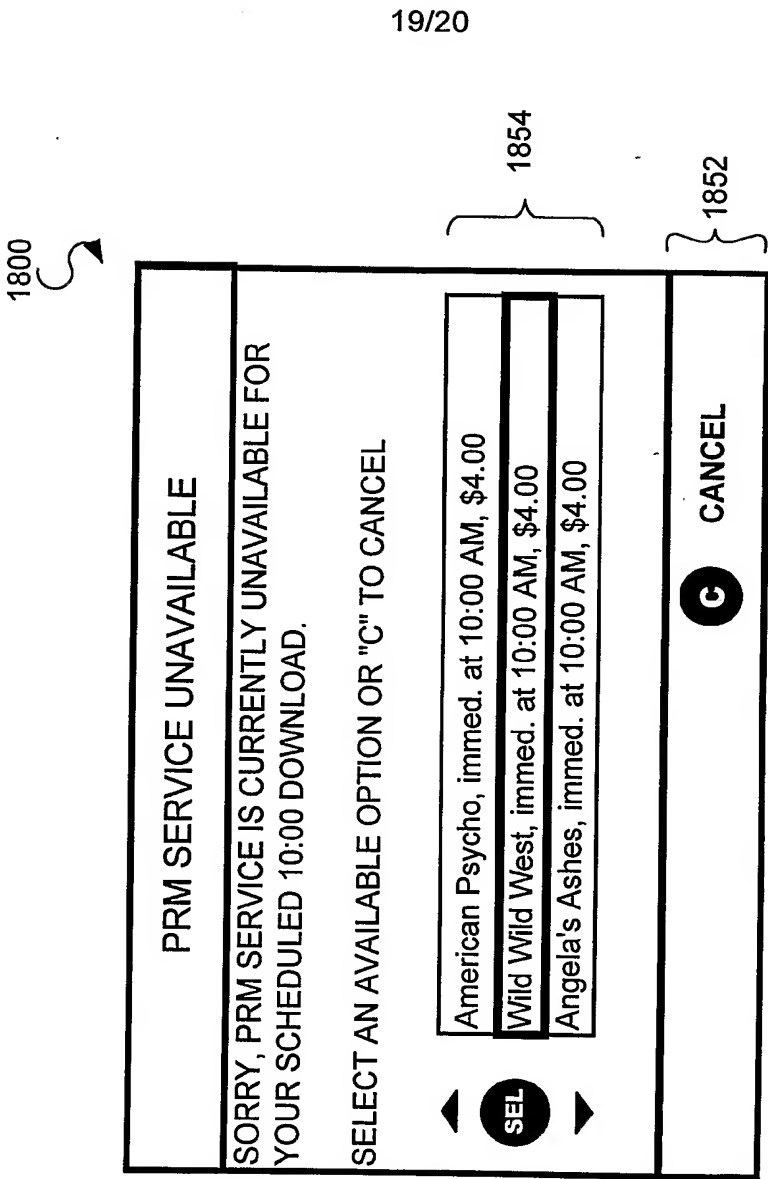


FIG. 18

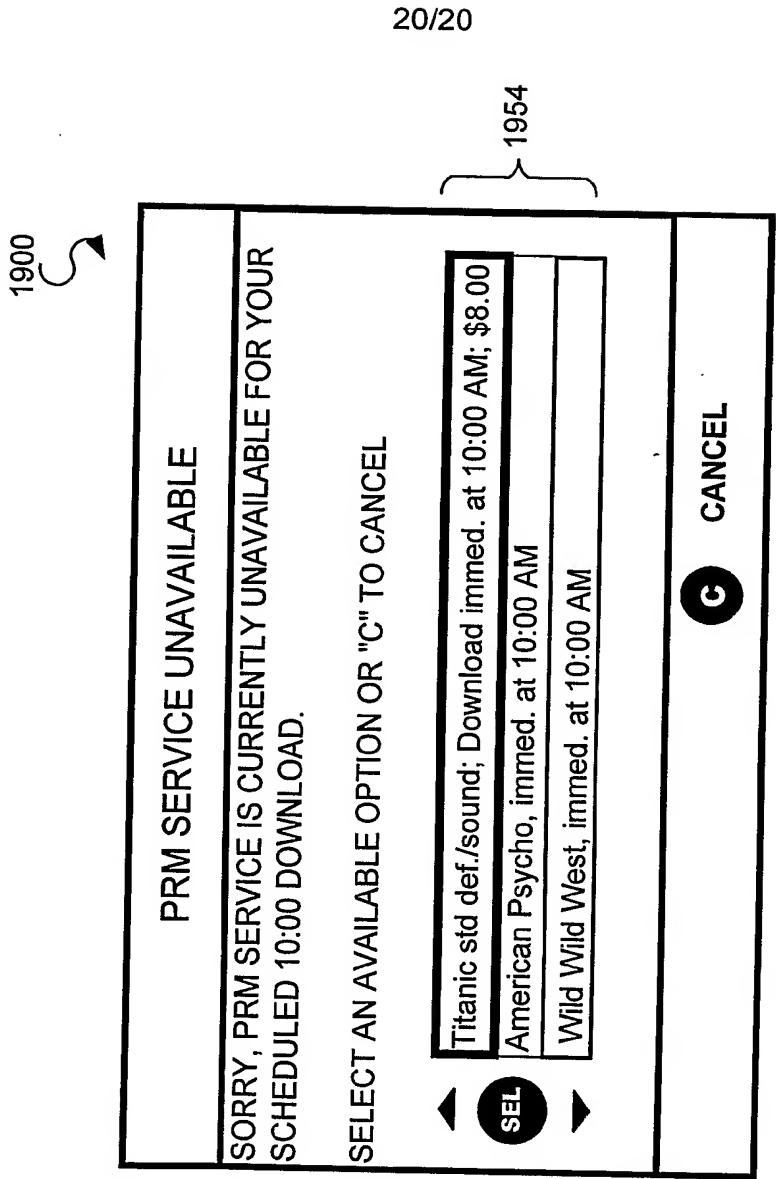


FIG. 19

(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Property Organization
International Bureau



(43) International Publication Date
22 May 2003 (22.05.2003)

PCT

(10) International Publication Number
WO 03/042787 A3

(51) International Patent Classification⁷: **H04N 7/173**,
G06F 15/16, 15/173

(74) Agents: **MASSARONI, Kenneth, M.** et al.; Scientific-Atlanta, Inc., Intellectual Property Department, 5030 Sugarloaf Parkway, Lawrenceville, GA 30044 (US).

(21) International Application Number: PCT/US02/36291

(81) Designated States (*national*): BR, CA, JP.

(22) International Filing Date:
12 November 2002 (12.11.2002)

(84) Designated States (*regional*): European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, SK, TR).

(25) Filing Language: English

(26) Publication Language: English

Published:
— with international search report

(30) Priority Data:
10/008,429 13 November 2001 (13.11.2001) US

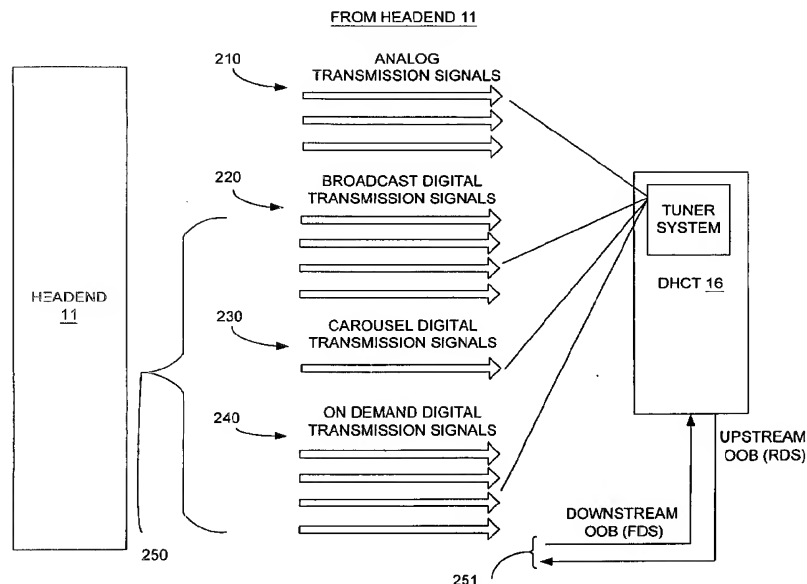
(88) Date of publication of the international search report:
11 December 2003

(71) Applicant: **SCIENTIFIC-ATLANTA, INC.** [US/US];
5030 Sugarloaf Parkway, Lawrenceville, GA 30044 (US).

(72) Inventor: **RODRIGUEZ, Arturo, A.**; 5315 Abigail Lane,
Norcross, GA 30092 (US).

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: GRAPHIC USER INTERFACE ALTERNATE DOWNLOAD OPTIONS FOR UNAVAILABLE PRM CONTENT



(57) Abstract: A media system provides improved availability of purchasable recordable media content downloaded from a remote server (11). The media system preferably includes a memory with logic and a processor configured with the logic to provide a download option to a user.(16) The processor is further configured with the logic to update the download option proximately in time if a change in download resources changes the availability of the download option.



WO 03/042787 A3

INTERNATIONAL SEARCH REPORT

International application No.
PCT/US02/86291

A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : H04N 7/173; G06F 15/16, 15/173

US CL : 725/86-87, 89, 91, 95-97, 100, 104; 709/217, 227, 238

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 725/86-87, 89, 91, 95-97, 100, 104; 709/217, 227, 238

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	US 5,172,413 A (BRADLEY et al.) 15 December 1992, ALL	1-81
A	US 5,850,218 A (LAJOIE et al.) 15 December 1998, ALL	1-81
A	US 5,357,276 A (BANKER et al.) 18 October 1994, ALL	1-81



Further documents are listed in the continuation of Box C.



See patent family annex.

"	Special categories of cited documents:	"T"	later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
"A"	document defining the general state of the art which is not considered to be of particular relevance	"X"	document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
"E"	earlier document published on or after the international filing date	"Y"	document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
"L"	document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)	"&"	document member of the same patent family
"O"	document referring to an oral disclosure, use, exhibition or other means		
"P"	document published prior to the international filing date but later than the priority date claimed		

Date of the actual completion of the international search

04 MAY 2003

Date of mailing of the international search report

23 MAY 2003

Name and mailing address of the ISA/US
Commissioner of Patents and Trademarks
Box PCT
Washington, D.C. 20231

Facsimile No. (703) 305-3230

Authorized officer

HAI VAN TRAN

Telephone No. (703) 308-0000